

Annual General Meeting (AGM)

September 2021

Dr Ed Ford Chair

Welcome and Introduction

- How tonight's meeting will work
- How to ask questions
- What happens next



Approval of minutes from last year's AGM

James Rimmer Chief Executive

 @JamesRimmerNHS

Our Year

A reflection on the key successes and challenges
during 2020/21



Our Somerset, our vision

Working together, we want the people of Somerset to be able to live healthy and independent lives, within thriving communities.

With our partners in Somerset we aim to have the right services in the right place for your needs.

Our values will support us to do this



Quality
Improvement



Integrated
Working



Personal
Integrity



Compassion



Self-
Awareness



What we do

We are proud to be part of the NHS family. Our role is to think strategically about the health and care needs of our population.

We plan, buy and monitor most NHS services in Somerset. This is a process called commissioning.

We commission from a wide range of high-quality health and care providers.

Our Partners

- Primary care: 65 practices
- Foundation Trusts:
 - Yeovil District Hospital
 - Somerset Foundation Trust
 - Royal United Hospitals Bath
 - University Hospitals Bristol & Weston
- Urgent care: South Western Ambulance Service, Devon Doctors
- Independent sector providers
- Somerset County Council
- We also commission and fund services from other providers including hospices, community mental health, charities and the voluntary sector.

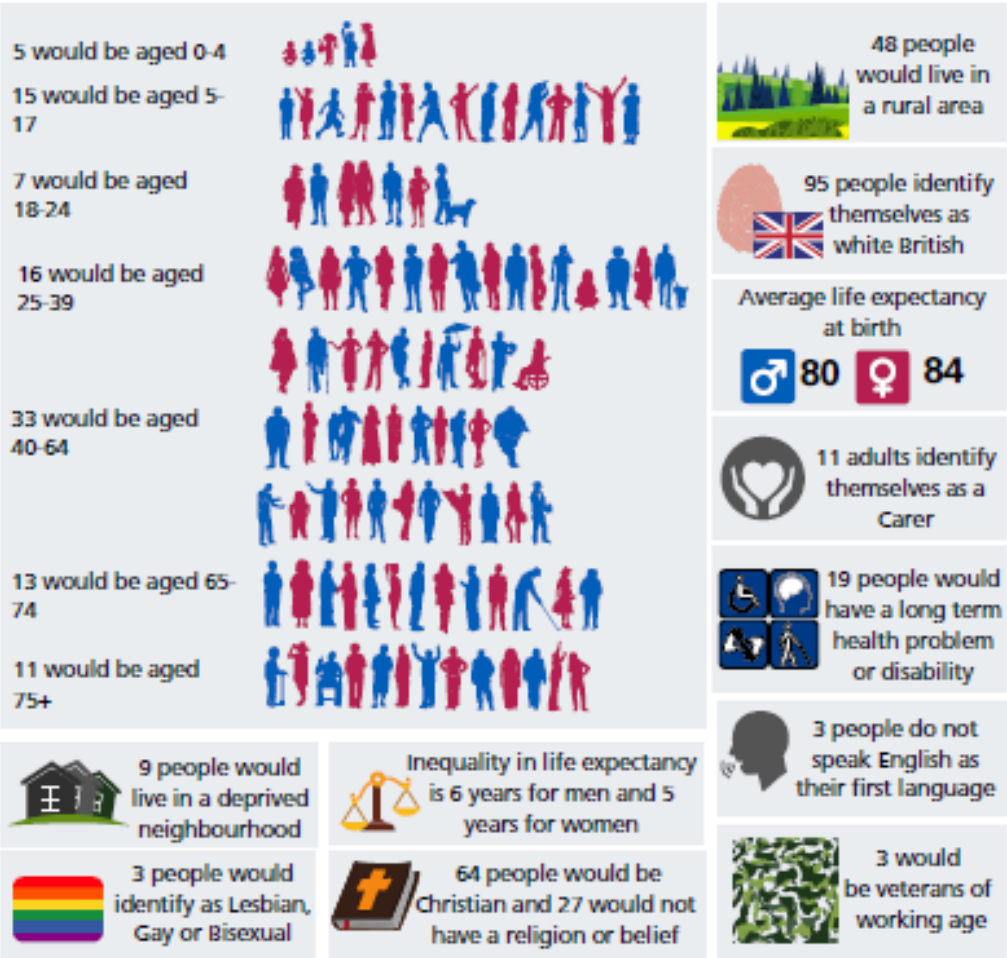


Our community



If Somerset was a village of 100 people

What we know: Our population is relatively older than the national average, and over the next 25 years while the overall population will rise by 15% we expect those over the age of 75 to double, resulting in a significant rise in demand for health and care services.



580,000 Somerset Population



1 'Place' - Somerset



13 Primary Care Networks



2 Foundation Trusts



1 CCG



1 Tier 1 Local Authority



1 Health and Wellbeing Board



Our staff

- Organisational development programme
- Health and wellbeing support
- Staff resilience phone line
- Thinking Pitstops
- Our Somerset Emotional Wellbeing podcast and website
- Agile ways of working



Our priorities for 2020/21 were:

- Continuing to develop our public involvement/engagement
- Working in partnership as we develop our Integrated Care System for Somerset
- Developing voluntary sector partnerships
- Supporting health and care providers this winter
- Enhanced infection, prevention and control support
- Support for our SEND provision
- Ongoing response and recovery for Covid-19.



Our successes 2020/21

- Fit for my Future
- Our COVID-19 vaccination programme
- Transforming mental health services
- Support for our SEND provision
- Managing and preventing long term conditions
- Expanding access to online tools
- Outstanding 'Green star' for patient and community engagement
- We are now out of 'special measures' and have been awarded a 'requires improvement' rating.

Our challenges 2020/21

- COVID-19 pandemic
- Performance and activity levels
- Underlying financial position



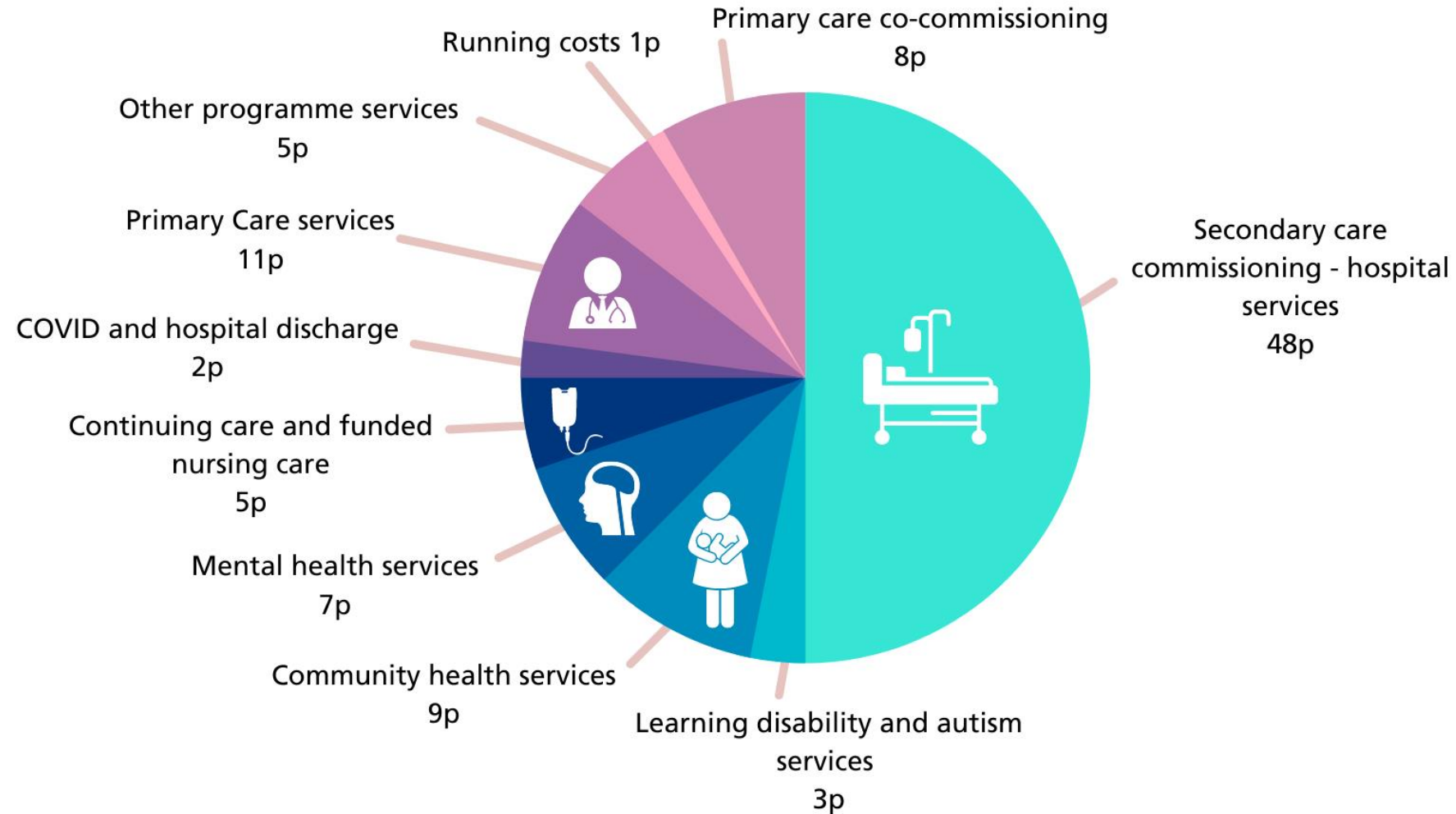
Alison Henly

Director of Finance, Performance and Contracting

Our finances

- How we spent our Somerset £
- Our Target financial performance
- Our money

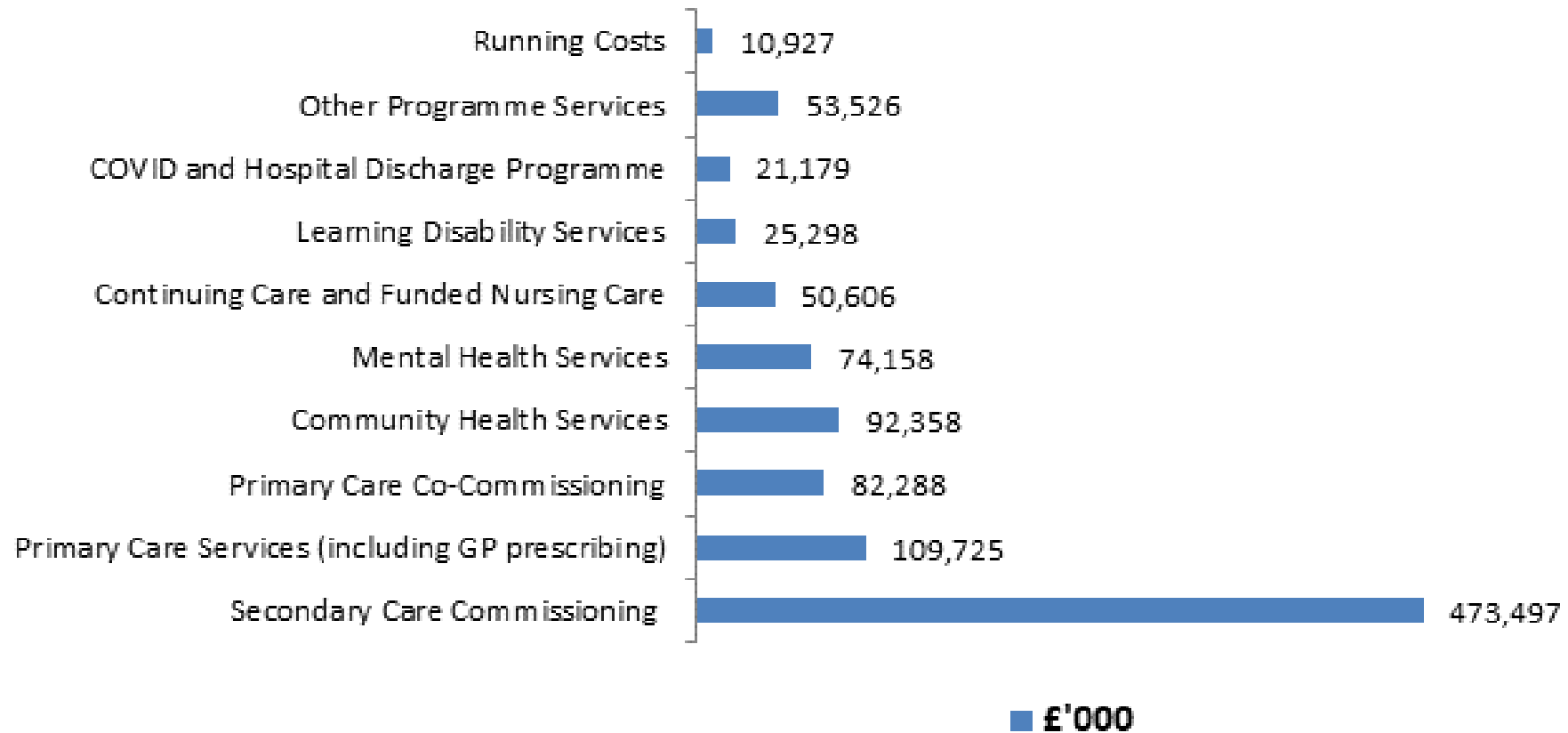
How we spend the Somerset £



Our target financial performance

2020/21 Target Performance	Achieved
Expenditure not to exceed income	✓
Capital resource use does not exceed the amount specified in Directions	✓
Revenue resource use does not exceed the amount specified in Directions	✓
Capital resource use on specified matter(s) does not exceed the amount specified in Directions	N/A
Revenue resource use on specified matter(s) does not exceed the amount specified in Directions	N/A
Revenue administration resource use does not exceed the amount specified in Directions	✓

How we spent our money



£993,562,000 or £993.5 million for 2020/21

Professor Trudi Grant

Director of Public Health
Somerset County Council
[@SomersetDPH](#)

COVID-19 in Somerset



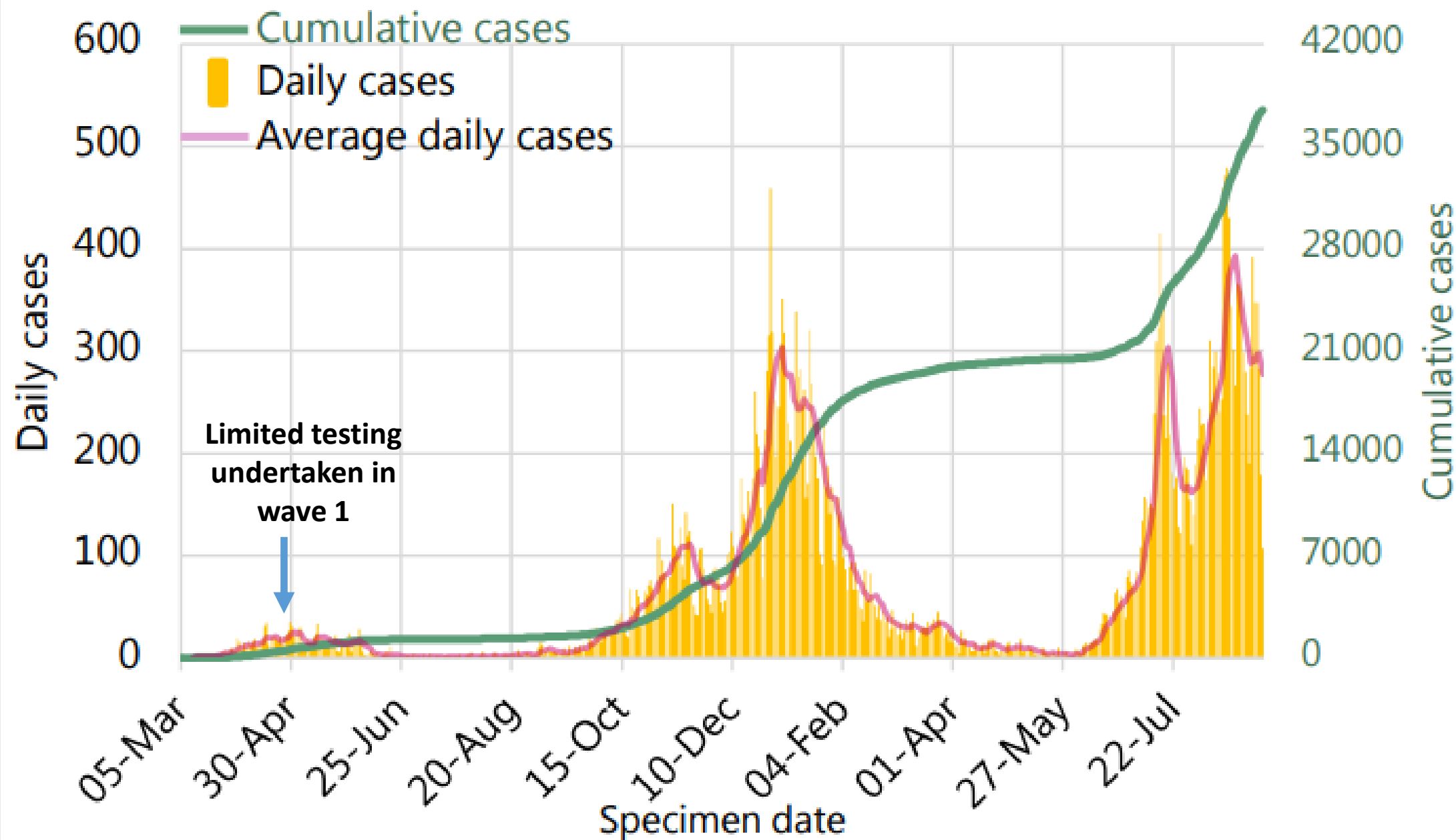
Somerset in the Pandemic

Cases from start to September 2021

Cases	Number	Rate
Somerset	37,483	6.7%
England	6,046,799	10.8%

Nearly 40,000 people in Somerset have received a positive Covid-19 test result. The rate is about 2/3 of that for England.

Somerset pillars 1&2 confirmed COVID cases daily



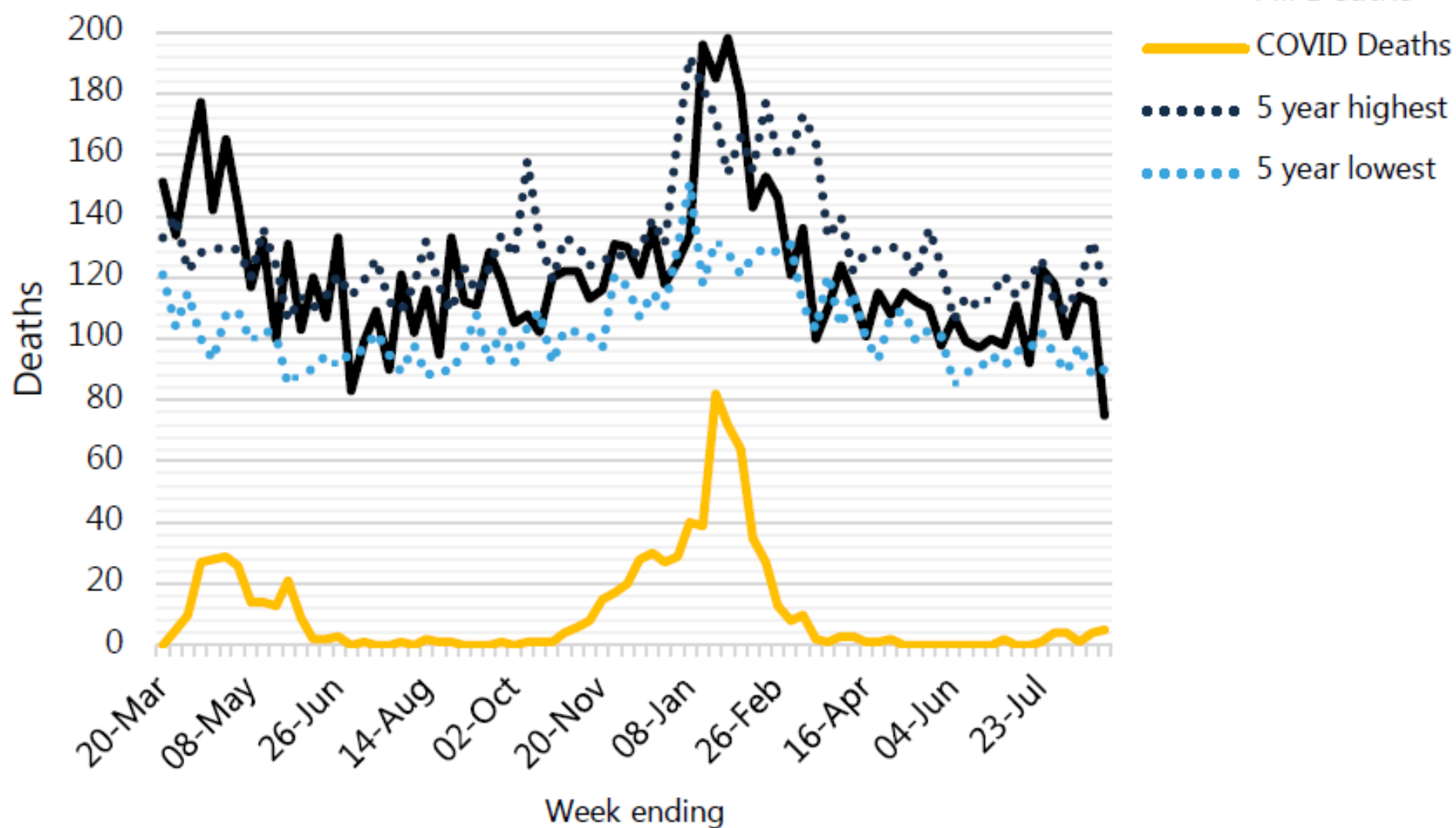
Somerset in the Pandemic

Deaths from start to September 2021

Deaths	Within 28 days of positive Covid-19 test
Somerset	811 (1.27/100k)
England	116,993 (2.1/100k)

This is, mercifully, at a lower rate than for England as a whole (unstandardised rate).

Somerset All Deaths (weekly) (ONS)



Looking Forward

- Control of infection rates as society and services recover
- Challenging winter ahead
- Continuation of vaccination programme
- Surveillance for new variants
- Continued learning on virus characteristics, direct health consequences, prevention, treatment, vaccination
- Understanding the indirect consequences of the pandemic
- Drawing on and implementing learning from pandemic

Dr Alex Murray Clinical Director

COVID-19 and the vaccination programme

- our response to COVID-19
- COVID-19 vaccination programme

COVID-19 response

- Redeployed staff
- Supporting primary care
- PPE cell
- COVID-19 testing
- Mental health support
- End of life care
- Health inequalities outreach.



COVID-19 mass vaccinations

- Somerset began its COVID-19 mass vaccination programme in December 2020
- Health and care teams, supported by an army of volunteers, have worked tirelessly to support the roll out of the programme across the county.
- Roving teams of vaccinators have worked closely with GP practices to deliver vaccines to the most vulnerable residents
- As at 11 April 2021, 396,291 vaccinations had been administered in Somerset.



So far **together** we have given:

836,159

COVID-19 vaccinations as of 5 September 2021



436,888

first doses



399,271

second doses





Maria Heard
Programme Director, Fit for my Future

Dr Alex Murray
Clinical Director

Fit for my Future

Our Vision

In Somerset we want people to live healthy independent lives, supported by thriving communities with timely and easy access to high quality and efficient public services when they need them.

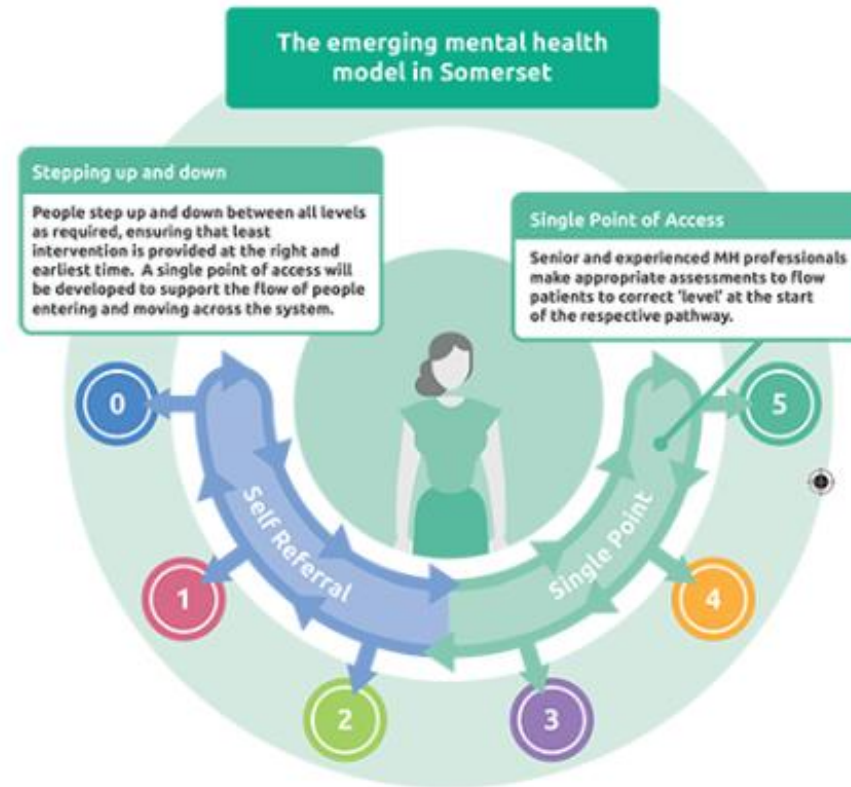
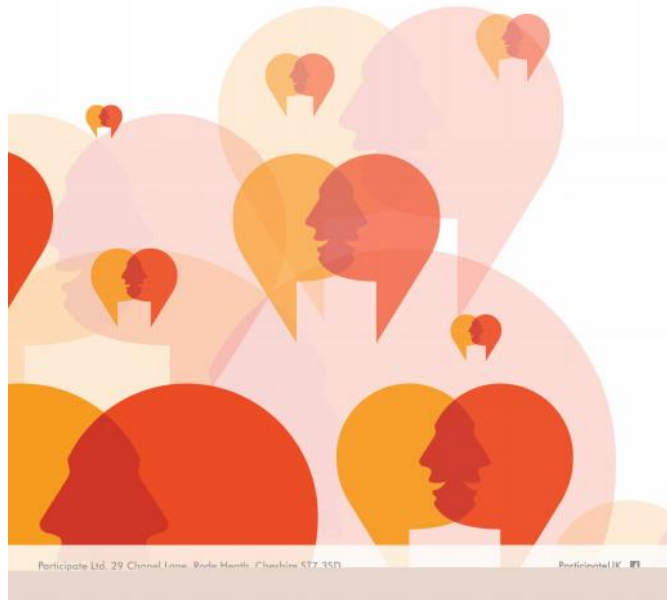
For the people of Somerset this means they will receive a different model of care within their community, as close to home as we are able to achieve, that is safe, effective and equitable. No matter where people in Somerset live, we will:

- Enable people to live healthy independent lives, to prevent the onset of avoidable illness and support active self management.
- Ensure safe, sustainable, effective, high quality, person-centred support in the most appropriate setting.
- Provide support in neighbourhood areas with an emphasis on self-management and prevention.
- Value all people alike, address inequalities and give equal priority to physical and mental health.
- Improve outcomes for people through personalised, co-ordinated support.

Mental Health Services

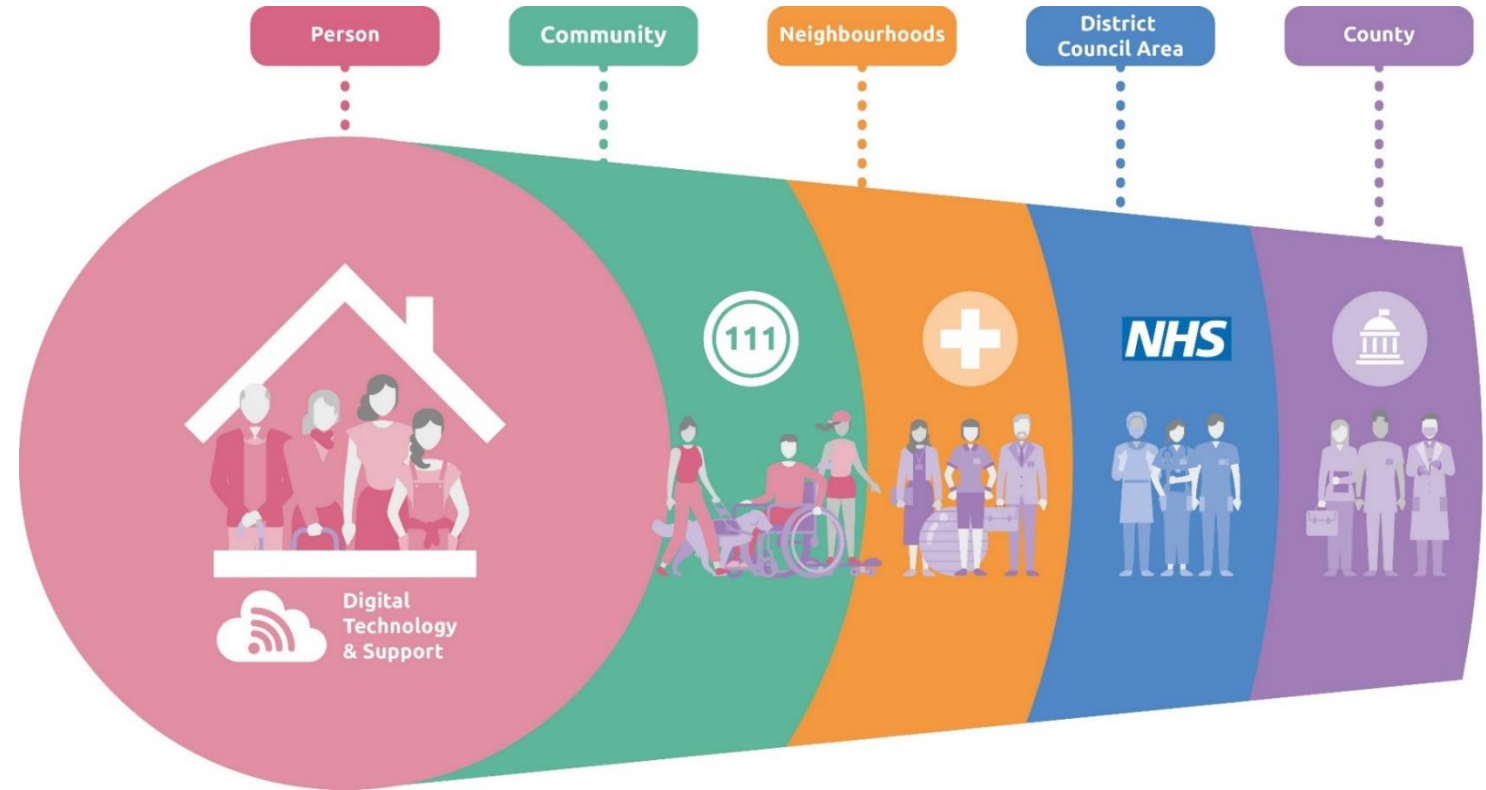
NHS Somerset CCG

Proposed Changes to Acute Mental Health Beds
for Adults of Working Age
Consultation Findings Report
16th January – 12th April 2020



Offer 1 Emotional Wellbeing Support	Community based support including social and leisure activities that promote emotional wellbeing, often provided by people who have experience of mental health issues.	Coping
Offer 2 Timely support and early intervention	Improving access to psychological (talking) therapies for anxiety and depression including the use of digital technology. Supporting people with long term conditions and symptom management to meet physical and mental health needs.	Getting help
Offer 3 Specialist Therapies Service	Additional support for people with more complex needs eg experience of previous trauma, who would benefit from specialist talking therapies.	Getting help
Offer 4 Community Services	Specialist recovery-focused multi-disciplinary mental health support for people with higher level mental health needs including psychosis, severe depression and personality disorders.	Getting more help
Offer 5 Acute/Urgent Care including Home Treatment and Inpatient beds	Crisis and urgent care support to avoid admissions to hospital eg Crisis Cafes and Home Treatment Teams. Inpatient beds for those who require support in a hospital setting.	Risk Support
Offer 0 Promoting positive mental and emotional wellbeing	Building and supporting inclusive communities, understanding what makes people ill, tackling social issues leading to health inequalities eg life expectancy.	Thriving

Community health and care services



Feedback event taking place on Monday 27th September 2021, 6pm via Zoom

Val Janson

Director of Nursing and Quality

Quality

- Improving quality

Improving quality

- Redeployment of staff
- Infection, prevention and control
- Support to care homes
- Early recognition and escalation of treatment for rapidly deteriorating patients
- Support to assist the management of COVID-19 cases and outbreaks in GP primary care services
- Quality assurance for the set-up of community COVID-19 vaccination centres
- Safeguarding adults and children
- Domestic abuse support
- Annual health checks.



Neil Hales

Director of Commissioning

Recovery

Recovery

- Elective, diagnostics and cancer recovery
- Digital
- Health inequalities
- Our people



James Rimmer

Chief Executive

Looking to the future

- Moving towards an Integrated Care System
- Our Priorities for 2021/22

Integrated Care Systems (ICS)

The central aim of ICSs is to integrate care across different organisations and settings, joining up hospital and community-based services, physical and mental health, and health and social care.

An ICS brings NHS providers, Clinical Commissioning Group (CCGs), local authorities and voluntary sector partners together to collaboratively plan and organise how health and care services are delivered in their area in a way that improves health and reduces inequalities.

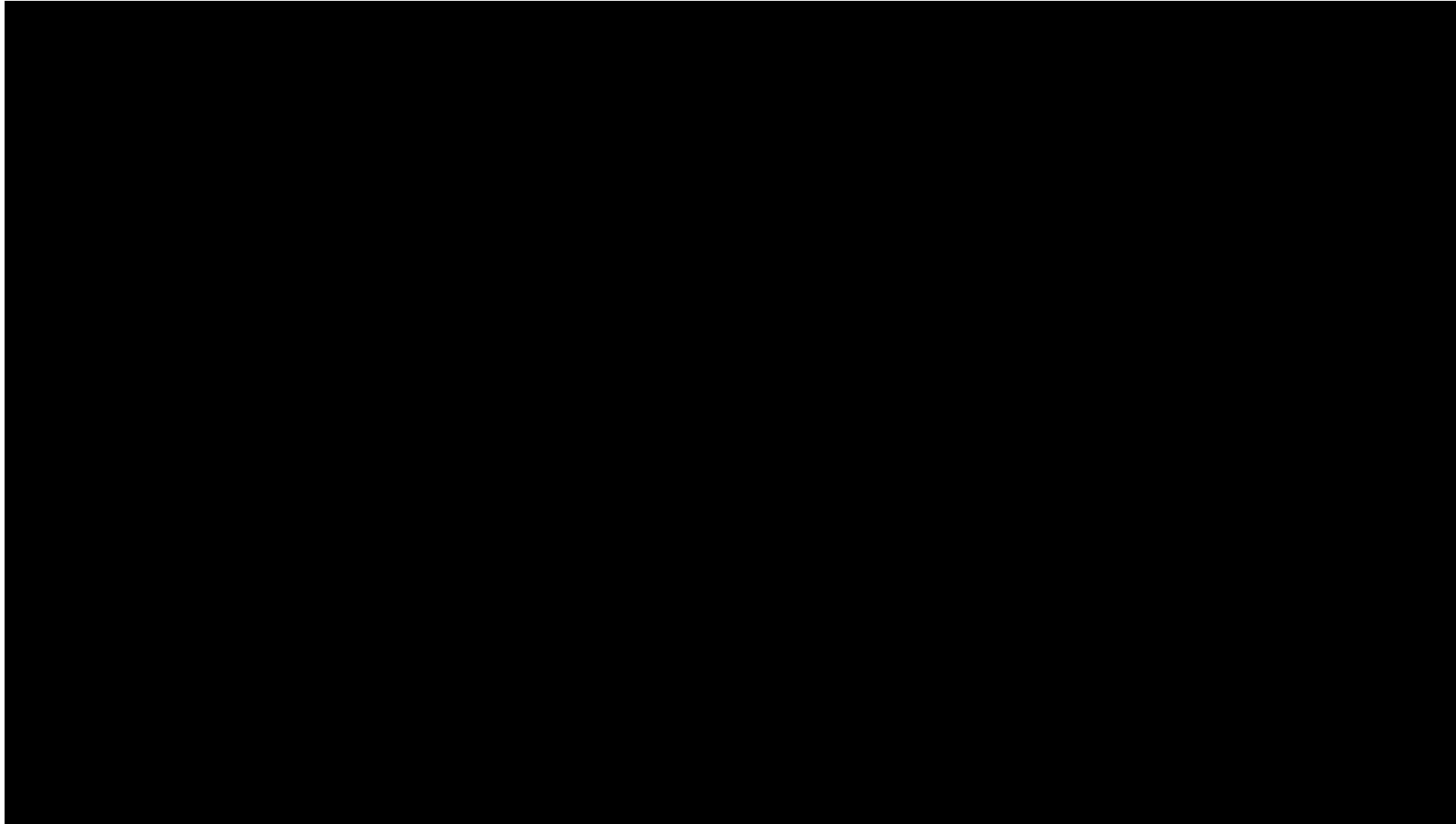
As our population changes and grows, the support they need from our services is also changing. People are living longer and more people are living with long-term conditions. As a result, the NHS and its partners need to work differently by providing more care in people's homes and the community and breaking down barriers between services. This will help us to make sure the services we provide meet our population's needs today in the future.

By working together in an ICS we can work differently, providing more care in people's homes and in the community and breaking down the barriers that still exist between health and care services.

Working better together we can truly make a difference to the lives of our patients and their families.

Somerset Integrated Care System (ISC)

This video by NHS England and Improvement gives an overview of ICSs.



Benefits of being an ICS

- Greater focus on supporting people to live healthy independent lives for longer and reducing inequalities.
- Local people with long term conditions, whether those are physical health or mental health related, should see more joined up care and receive support in the most appropriate setting.
- More of our public services working closely together to tackle all of the factors affecting health and wellbeing.
- Staff should find it easier to work with colleagues from other organisations to support shared health priorities.
- Greater freedom and control to make local decisions about services and use of the Somerset pound.
- Greater opportunities to attract additional money to develop services and support.



Working together



We have already achieved a lot by working in partnership; this has been strengthened through our response to the COVID-19 pandemic. Here are just a few of examples of successful partnership working in Somerset:

COVID-19 vaccinations

Long covid recovery service

Launching our crisis safe spaces

The Somerset Integrated Digital e-Record (SIDeR), our shared care record system

Redeployment of staff to support frontline health and care workers

Partnership working with local VCSE organisations to improve support to vulnerable groups

24/7 access to the crisis mental health support line

Transforming hospital discharge pathways

Fit for my Future community engagement on the early thinking for neighbourhood and community services

Mutual aid to support care homes in accessing equipment

Transforming urgent care through 'Think 111 First'

Fit for my Future consultation on the future location of inpatient mental health facilities in Somerset

These changes have been made possible by different organisations – NHS hospitals, GPs, councils, care homes, commissioners and others – joining forces to agree and plan for local people's needs.

Priorities for 21/22

- Health and wellbeing, and recruitment of staff
- Delivering the COVID-19 vaccination programme
- Building on what has been learned during the pandemic to transform the delivery of services, accelerate the restoration of elective and cancer care
- Expanding primary care capacity
- Transforming community and urgent and emergency care to prevent inappropriate attendance at emergency departments (ED), improve timely admission to hospital for ED patients and reduce length of stay.
- Transition from CCG to Integrated Care Board (ICB).

David Heath

Non-Executive Director

Your Voice

- How you can get involved

Your voice

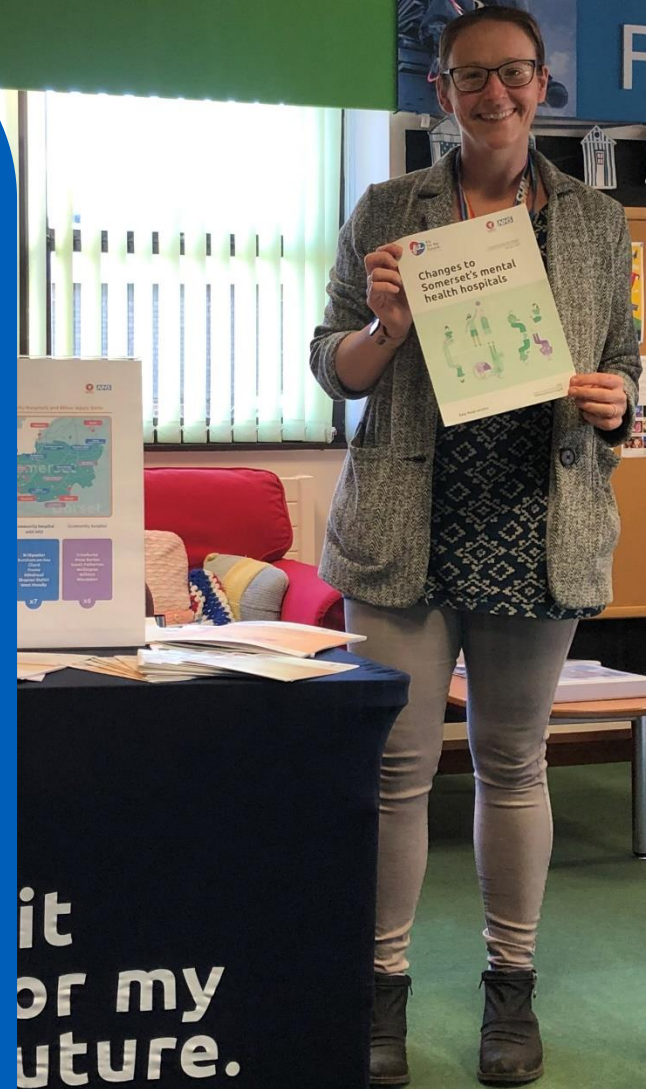
- Developing our citizen's panel.
- Co-producing a stakeholder database with Spark Somerset.
- Formal public consultation on the proposed relocation of acute inpatient mental health services.
- Working with our Somerset Engagement Advisory Group.
- Hearing from 307 children and young people about their views of emotional health and wellbeing services in Somerset.
- Working with Somerset Diverse Communities and Diversity Voice to ensure our communications meet the needs of our ethnic minority communities.
- Our Patient Advice and Liaison Service (PALS) supported 589 people.



How you can get involved

- Join our citizens' panel
- Become a people champion
- Sign up for our engagement newsletter
- Join your GP practice's patient participation group
- Share your patient story with us
- Join Healthwatch Somerset
- Follow us on Twitter or Facebook
- Attend a Governing Body meeting
- Join our Somerset Engagement and Advisory Group.

Fit
for my
future.
A HEALTHIER SOMERSET



Fit for my future.
A HEALTHIER SOMERSET

SOMERSET
County Council

NHS

Your views matter

Come and tell us what you think about health services in Somerset.

How to get involved:

Email us:
somccg.fitformyfuture@nhs.net

Call us:
01935 384119

Somerset

Visit our website:
fitformyfuture.org.uk

Dr Ed Ford
Chair

Questions and Answers

Questions?



Contact us



www.somersetccg.nhs.uk



somccg.enquiries@nhs.net



01935 384000



[/SomersetCCG](https://www.facebook.com/SomersetCCG)



[@SomersetCCG](https://twitter.com/SomersetCCG)



[/Somerset-Clinical-Commissioning-Group-CCG](https://www.linkedin.com/company/Somerset-Clinical-Commissioning-Group-CCG)