

Report to the NHS Somerset Integrated Care Board on 29 September 2022

Title: Chief Executive's Report	Enclosure C
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Summary and Purpose of Paper

This paper sets out key strategic and operational items of note arising since the establishment of the Integrated Care Board on 1 July 2022.

Recommendations and next steps

The Board is asked to **Note** the Chief Executive's report.

Impact Assessments – key issues identified

Equality	N/A			
Quality	N/A			
Privacy	N/A			
Engagement	N/A			
Financial / Resource	N/A			
Governance or Legal	N/A			
Risk Description	N/A			
Risk Rating	Consequence	Likelihood	RAG Rating	GBAF Ref
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CHIEF EXECUTIVE'S REPORT

1 INTRODUCTION

- 1.1 This report provides a summary of key items of strategic and operational note for the ICB Board for the first period of the ICBs establishment, to the end of September 2022.

2 NATIONAL CONTEXT

New Government and Secretary of State

- 2.1 Following appointment of the new Prime Minister, The Rt Hon Therese Coffey has been appointed as the new Secretary of State for Health and Social Care in the United Kingdom. In her initial speech on 22 September she set out the government's priorities for the NHS during the coming period.

Covid-19 Vaccination programme

- 2.2 The Autumn/ Winter Covid vaccination programme was launched on 5 September 2022.
- 2.3 A new bivalent vaccine is being delivered for the booster programme. The Somerset system is initially prioritising residents and staff working in care homes and our housebound population, with the ambition for the vaccination of these groups to be completed by 16 October.
- 2.4 The Somerset system continues to provide a 'three pillar' approach to delivery. This is made up of seven opted in Primary Care Networks (PCNs), Somerset Foundation Trust (SFT) and Community Pharmacy.
- 2.5 In addition to the two cohorts identified above the following groups will be eligible for vaccination over the coming weeks:
- Frontline health and social care workers
 - All adults aged 50 years and over
 - Persons aged 5 to 49 years in a clinically high-risk group
 - Persons aged 5 to 49 years who are household contacts of people with immunosuppression
 - Persons aged 16 to 49 years who are carers
- 2.6 The National Booking System is currently open to those 65 and over, severely immunosuppressed, and Health and Social care workers. We are aware that demand is very high and there are reports that people are travelling from Devon and Weymouth to have their vaccine in Somerset.
- 2.7 Additionally, there are a small number of Somerset practices that are trialing the co-administration of Flu and Covid vaccine.

3 SOMERET SYSTEM

Integrated Care Board (ICB) and ICS establishment

- 3.1 The new NHS Somerset Integrated Care Board (NHS Somerset) was formally established on 1 July 2022. During the summer months work has been underway to embed our new governance arrangements.
- 3.2 A key element of the new governance arrangements is the requirement (set out in the Health and Care Act, 2022) to establish an Integrated Care Partnership (ICP) between the NHS and all upper-tier local authorities that fall within the area of the ICB.
- 3.3 The primary purpose of the ICP is to prepare, maintain and publish a strategy (an “Integrated Care Strategy”) setting out how the assessed health and care needs for the population of Somerset are to be met over the coming years.
- 3.4 Agreement has been reached with Somerset County Council as to the format of the Somerset Integrated Care Partnership (ICP) and a paper asking the Board to formally agree the proposals is included within the agenda for this meeting. This is also being considered by the Somerset Health and Wellbeing Board on 26 September. On the basis of approval by the Health and Wellbeing Board and ICB Board the inaugural meeting of the ICP is planned towards the end of October.
- 3.5 Members of the new executive team of the ICB have taken up post over the summer months. A summary of the team is included as Appendix 1 of this report.

Winter Resilience Planning

- 3.6 All parts of the Somerset Health and Care system have been under significant pressure throughout the summer months, with the system maintaining OPEL 4 status, the highest level of escalation possible.
- 3.7 The level of demand on services is unprecedented and poses a significant risk as we head into the autumn/winter months when the pressure on all health and care services are traditionally even higher.
- 3.8 The ICB has convened a series of meetings in recent weeks with all partners with the aim of taking a different, risk based, approach to the co-ordination and leadership of the system over the next six months.
- 3.9 The key actions resulting from this will be coordinated via a new winter resilience centre which is in the process of being established at Wynford House. We aim for this to be operational by 1 October 2022. The winter resilience centre will:
- Establish a weekly system ‘drum-beat’, coordinating and taking early action to address system escalation, informed by live system oversight and insight.
 - Take a proactive approach to bringing system partners together to

take early action at time of operational escalation

- Hold our system action plan, coordinate actions, hold partners to account for delivery and assess impact
- Ensure that risk is appropriately managed and balanced across all parts of the system
- Oversee system performance, against the six nationally defined priority metrics for the Winter. These have been defined as - NHS 111 call abandonment, mean 999 call answering times, category 2 ambulance response times, average hours lost to ambulance handover delays, adult bed occupancy and the number of patients in hospital beds with 'no criteria to reside'.

3.10 A series of actions have been agreed with adult social care and NHS colleagues that aim to improve the current position with regard to capacity in domiciliary and intermediate care services and progress against these. In order to appropriately manage clinical risk and ensure we are able to provide the best possible care to the people of Somerset it is essential that these actions are progressed. There is commitment on behalf of all partners to do this and the impact will be overseen via the winter resilience centre.

3.11 The system has been successful in securing £7.1m of national investment to support additional capacity for this winter. Plans for the use of this funding, which is linked to the national ambition to deliver the equivalent of an additional 7,000 beds across the NHS in England, have been developed and are currently being implemented.

Burnham and Berrow Medical Centre

3.12 NHS Somerset has been working intensively with Burnham and Berrow Medical Centre to deal with a number of difficulties that were affecting the service for patients.

3.13 The Care Quality Commission has recently inspected the practice and has required the practice to take urgent actions to improve patient safety. NHS Somerset is working closely with the practice team to ensure these actions are completed. We are committed to ensuring that patients in Somerset have access to safe and effective GP services and will continue to take action as needed to ensure patients at Burnham and Berrow Medical Centre receive the right care. The Care Quality Commission inspection report is expected to be published shortly.

3.14 It has been agreed that local provider ,Symphony Healthcare Services, will support the surgery from 3 August onwards by providing day to day management of the practice. Symphony Healthcare Services is a wholly owned subsidiary of Yeovil District Hospital NHS Foundation Trust which runs 15 practices in Somerset, all of which are rated CQC good or outstanding. The extra management will help to ensure that staff at the practice are supported to provide the care that patients need, and that additional workforce is secured.

3.15 Care processes at the practice are being reviewed, and patients may be contacted and asked to attend a consultation, blood test, or offered a telephone review. Patients should continue to contact the practice for their healthcare needs in the normal way. However, a special helpline has been established to help patients who have any questions or concerns.

ICB Priorities for the remainder of 2022/23

- 3.16 Given the significant range of national and local priorities the ICB Executive team have developed a 'plan on a page' setting out the priority areas of work for the period until 30 March 2023. This is provided as Appendix 2 and has been structured to ensure the ICB balances the need to ensure the system:
- delivers the best possible outcomes for our population during this winter
 - creates the conditions for us to work better as a whole system in the future
 - develops our longer-term health and care strategy for Somerset
- 3.17 Engagement is currently underway with teams within NHS Somerset to ensure alignment with the corporate priorities.