

Report to the NHS Somerset Integrated Care Board 30 March 2023

Title: Update on the Initial Integrated Health and Care Strategy in relation to engagement and the Joint Forward Plan	Enclosure E
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Summary and Purpose of Paper

The integrated care strategy, under development, for Somerset will set out how commissioners in the NHS and local authorities, working with providers and other partners, will together deliver more joined-up, preventative, and person-centred care for their whole population, across the course of their life.

The integrated care strategy for Somerset signals an opportunity to do things differently than before including reaching beyond traditional health and social care services to consider the wider determinants of health or joining-up health, social care and wider services.

This report is an update on the development of Somerset's Integrated Health and Care Strategy in relation to:

- engagement with the public in understanding the wants, needs and views of the local population
- how the engagement work influences the strategy
- the role of the Joint Forward Plan in underpinning the delivery of the strategy

Somerset's Integrated Health and Care Strategy supports the vision of the Somerset Health and Wellbeing Strategy, by encompassing its underlying principles and priorities to improve the lives of people Somerset and, in particular, to:

- Increase healthy life expectancy, taking account of quality as well as length of life, and
- Reduce inequality in life and healthy life expectancy between communities, through greater improvements in more disadvantaged communities.

It also supports the Council Plan 2023-2027 and is underpinned by the JSNA for Somerset.

Recommendations and next steps

1. The ICBoard to note the engagement on the Integrated Health and Care Strategy.
2. The Board notes that the engagement will shape the strategy and the joint forward plan.
3. To consider and comment on the 3 underpinning principles (in the attached document)
4. To recognise that the Joint Forward Plan is in development as the strategy evolves.

Impact Assessments – key issues identified

Equality	<p>The strategy is aimed at addressing inequalities in outcomes, experience, and access to services.</p> <p>A full Equality Impact Assessment will be undertaken as part of the development process.</p>
Quality	<p>The strategy and JFP are aimed at improving the quality of the lived experience of those requiring interventions in care and health, as well as improving the quality of the health and wellbeing of the population.</p>
Safeguarding	<p>The joint forward plan will set out steps that the ICB proposes to take to address the particular needs of victims of abuse (including domestic and sexual abuse, whether children or adults).</p> <p>The plan will also show the due regard to related health inequalities and access to, and outcomes from, services. The plan will also reference the needs of staff who are victims of abuse.</p>
Privacy	<p>This paper is Public.</p>
Engagement	<p>The engagement of the public and those working in health and care is a fundamental principle of the development of the strategy and the plans. Current engagement has focused on the strategy with further work being scheduled for the plan.</p> <p>Other engagement and oversight has included the Somerset Health and Wellbeing Board / ICP, and Scrutiny for Policies, Adults and Health Committee.</p>
Financial / Resource	<p>No financial or HR implications to note at this stage in relation to the engagement processes however, as the Joint Forward Plan (detailing the 5-year prioritised plan, with financial and workforce implications) is developed all implications on resources will be considered.</p>
Governance or Legal	<p>The National Health Service Act 2006 (as amended by the Health and Care Act 2022) requires ICBs and their partner trusts to prepare their JFP before the start of each financial year - for this first year, however, the date for publishing and sharing the final plan with NHS England, their integrated care partnerships (ICPs) and Health and Well-being Boards (HWBs), is 30 June 2023.</p>

Sustainability	<p>Sustainability in the context of the Joint Forward plan is the requirement for sustainable and efficient use of resources by NHS bodies, embedded in the triple aim:</p> <p>In making decisions about the provision of healthcare, an ICB must consider the wider effects of its decisions, also known as the ‘triple aim’ of (a) health and wellbeing of the people of England (including by reducing inequalities with respect to health and wellbeing), (b) quality of healthcare services for the purposes of the NHS (including by reducing inequalities with respect to the benefits obtained by individuals from those services) and (c) sustainable and efficient use of resources by NHS bodies.</p>			
Risk Description	<p>System Risks relating to the delivery of the plans will be developed with the programme structure and overseen by the ICBoard and Somerset Board as required.</p>			
Risk Rating	Consequence	Likelihood	RAG Rating	GBAF Ref

1 Background

- 1.1.** The Integrated Health and Care Strategy development:
- Builds on the previous work from the Fit for My Future programme engagement during 2018
 - Is based on the Joint Strategic Needs Assessment (JSNA) aims (2016-2018). These describe the current and future health, care and wellbeing needs of the local population.
 - Responds to Priority four of the Improving Lives in Somerset Strategy (2019-2028).
 - Is aligned to the recently published Council Plan 2023-2027, and the priority: **A healthy and caring Somerset**

1.2. Integrated Health and Care Strategy

The inaugural meeting of the Somerset Health and Wellbeing Board and Integrated Care Partnership on 28 November 2022 endorsed the founding principles of our emerging Health and Care Strategy for Somerset which we published as the first step in development of the full version of the strategy. These principles form the basis for more wider engagement with the public and key stakeholders this year.

We published the initial strategy on behalf of the Partnership, this is available on the Somerset County Council website (link below). We continue to develop the detail of our strategy and its associated delivery plans.

<https://www.somerset.gov.uk/social-care-and-health/somerset-health-and-wellbeing-board/>

2. Developing the Integrated Health and Care Strategy

- 2.1.** Working alongside Healthwatch Somerset we have asked local people to give their views on what matters most to them, to help us shape the Health and Care Strategy and the plans. This has allowed us to engage more recently with our patients and the public through:
- a) an online survey, which closed on 5 March 2023.
 - b) Healthwatch Somerset volunteers also spent time at different public sites listening to members of the public to speak to them about what matters to them and their families. These face-to-face sessions were held at locations in Somerset:
 - Street
 - Yeovil
 - Bridgwater

- Frome
- Taunton

Through the engagement, we achieved the following:

- 503 completed questionnaires
- 58,237 interactions / reach via social channels. This does not include posts our partners such as Somerset County Council promoted.

We have engaged an independent company, Darmax Research, to receive all of the feedback, analysis it and conduct an independent analysis of the engagement feedback.

Currently we have some of the themes from this engagement which relate to aim 1 of the strategy: 'Improving health and wellbeing of the population'.

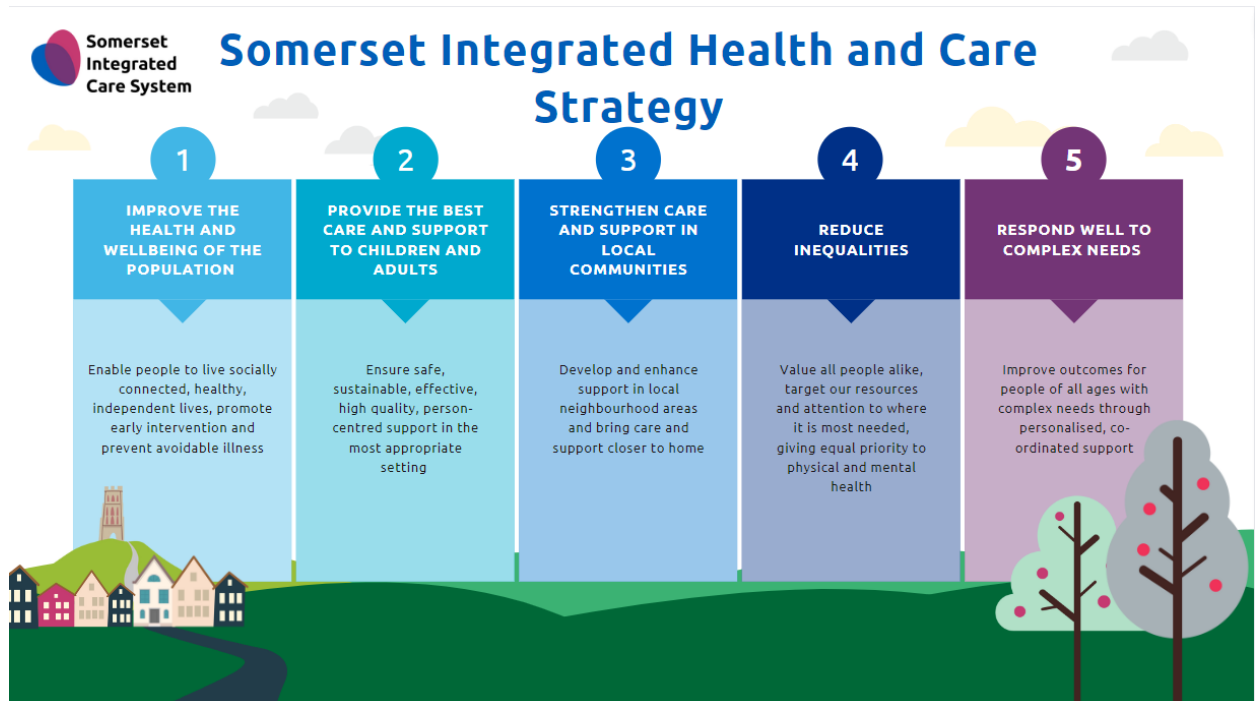
- Want integrated and joined up approaches to health and care
- Want community based care
- Want fast and easy access to quality healthcare
- Access: challenges to access services due to travel; access to GP services; access to facilities such as leisure
- Long-term conditions and illness and disability impact on overall health and wellbeing
- Carers report difficulties and lack of support systems leading to isolation
- Housing is a contributor to Health and WellBeing

This feedback supports the importance for people of Level 1 and Living Well of the Model of Care. It also highlights the importance of the structures of services (see Section 2.3).



2.2 The themes from the engagement work will be reviewed and considered against the five aims of the strategy as shown in Diagram 1 below.

Diagram 1: The Integrated Care Strategy 5 Aims



2.3 It is proposed that there are 3 principles that underpin all the work that the strategy is seeking to achieve and how it will be achieved. These principles reflect the County Plan 2023-27:

- Principle 1: Prevention: living well with healthier lives for longer
- Principle 2: Reduce Inequalities: creating equity and fairness
- Principle 3: Integration in all we do

2.4 The delivery of the strategy will be outlined in the Joint Forward Plan. The plan is a statutory requirement and ensures that the Integrated Care Board and NHS providers of services describe how they will aim to meet the physical and mental health needs of our population through arranging and/or providing NHS services. The Joint Forward Plan will take proper account of the Somerset JNSA and the Improving Lives Strategy

In Somerset we have agreed that the plan will be system-wide covering health and care.

3. Next steps

- 3.1. To continue to review the engagement outcomes and contributions from the public and other partners and to use this in developing the strategy and the joint forward plan.
- 3.2. To confirm the final strategy by the Integrated Care Partnership, ensuring that the Integrated Care Strategy takes into account the Improving Lives Strategy and the JSNA.

4. Report Sign-Off

	Seen by:	Name	Date
Report Sign off	Relevant Senior Manager / Lead Officer (Director Level)	Victoria Downing-Burn	17/03/23
	Cabinet Member / Portfolio Holder (if applicable)	Bill Revans	16/03/23
	Monitoring Officer (Somerset County Council)		Click or tap to enter a date.