

REPORT TO:	NHS SOMERSET INTEGRATED CARE BOARD ICB Board Part A	ENCLOSURE:
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DATE OF MEETING:	30 January 2025	
REPORT TITLE:	Somerset Dental Recovery Workplan 2024/25: update and oversight on outcome measures	
REPORT AUTHOR:	Sukeina Kassam – Director of Primary Care	
EXECUTIVE SPONSOR:	Bernie Marden – Chief Medical Officer	
PRESENTED BY:	Sukeina Kassam – Director of Primary Care	

PURPOSE	DESCRIPTION	SELECT (Place an 'X' in relevant box(es) below)
Approve	To formally receive a report and approve its recommendations, (authorising body/committee for the final decision)	
Endorse	To support the recommendation (not the authorising body/committee for the final decision)	
Discuss	To discuss, in depth, a report noting its implications	X
Note	To note, without the need for discussion	X
Assurance	To assure the Board/Committee that systems and processes are in place, or to advise of a gap along with mitigations	

SELECT (Place an 'X' in relevant box(es) below)	LINKS TO STRATEGIC OBJECTIVES (Please select any which are impacted on / relevant to this paper)
	Objective 1: Improve the health and wellbeing of the population
X	Objective 2: Reduce inequalities
X	Objective 3: Provide the best care and support to children and adults
	Objective 4: Strengthen care and support in local communities
	Objective 5: Respond well to complex needs
	Objective 6: Enable broader social and economic development
	Objective 7: Enhance productivity and value for money

PREVIOUS CONSIDERATION / ENGAGEMENT

This report pulls together updated information that has been shared with the Primary Care Operational Group (PCOG), Primary Care Commissioning Committee (PCCC) and NHS Somerset ICB Management Board.

REPORT TO COMMITTEE / BOARD

This report is designed to provide information regarding the progress of the NHS Somerset Dental Recovery Workplan, as discussed at NHS Somerset ICB Board Meeting of May 2024. Each programme of work is subdivided into its key milestones, which are subsequently awarded a Red, Amber or Green (RAG) status.

NHS Somerset Dental Recovery Workplan 2024/25 - Update



Objective: Dental Services – National Programme (1 of 2)

Key Milestones/ Deliverables

Status Key			
 Planned	 Being implemented	 Implemented	 At Risk

Key Milestone / Deliverable	Due Date	Status
New Patient Premium (NPP)	31/03/25	
Write to all eligible dental contractors in Somerset	19/02/24	Implemented
Provide opportunity for contractors to opt out of scheme	23/02/24	Implemented
Payment commencement	01/03/24	Implemented
Monitoring and Evaluation	31/03/25	Being implemented
Service End Date	31/03/25	
Minimum UDA Rate Uplift to £28 [£350,000]	01/05/24	
Identify contracts eligible for uplift	13/02/24	Implemented
Write to contractors to discuss contractual options	01/03/24	Implemented
Undertake contract variations to reflect minimum UDA	15/04/24	Implemented
Commence updated contract payments	01/05/24	Implemented
Mobile Dental Vans [£720,000]	31/03/2025	
Ringfence funding within delegated dental budget 2024/25	01/04/2024	Implemented
Project paused		At Risk

Key Milestone / Deliverable	Due Date	Status
Golden Hellos – Dental Recruitment Incentive Scheme (DRIS) [Total budget – Y1 - £150,000, Y2 £75,000, Y3 £75,000]	TBD	
Write to all contractors requesting EOI for DRIS by deadline	08/09/24	Implemented
Review EOIs against DRIS criteria	27/09/24	Implemented
Confirm DRIS allocations across the seven SW ICBs	27/09/24	Implemented
Write to all applicants to confirm outcome decisions	06/10/24	Implemented
Review and monitoring	31/03/24	Being implemented

Successes / Achievements last month

- DRIS - Have confirmed to all contractors outcome of DRIS application. Have supported 15 out of 17 applications, with additional works to identify support for remaining 2 applications that fell outside of DRIS remit – vs. target of 7 or 8.
- Attended national working group of NPP evaluation to provide feedback on impact.
- Linking with NHSBSA to understand the types of treatments provided to patients eligible for NPP payment

Challenges

- Ongoing lack of certainty around the future of the Mobile Dental Vans programme following the change of government and the subsequent impact on deliverability if reduced support and focus from the national NHSE. Scoping other models of peripatetic care.

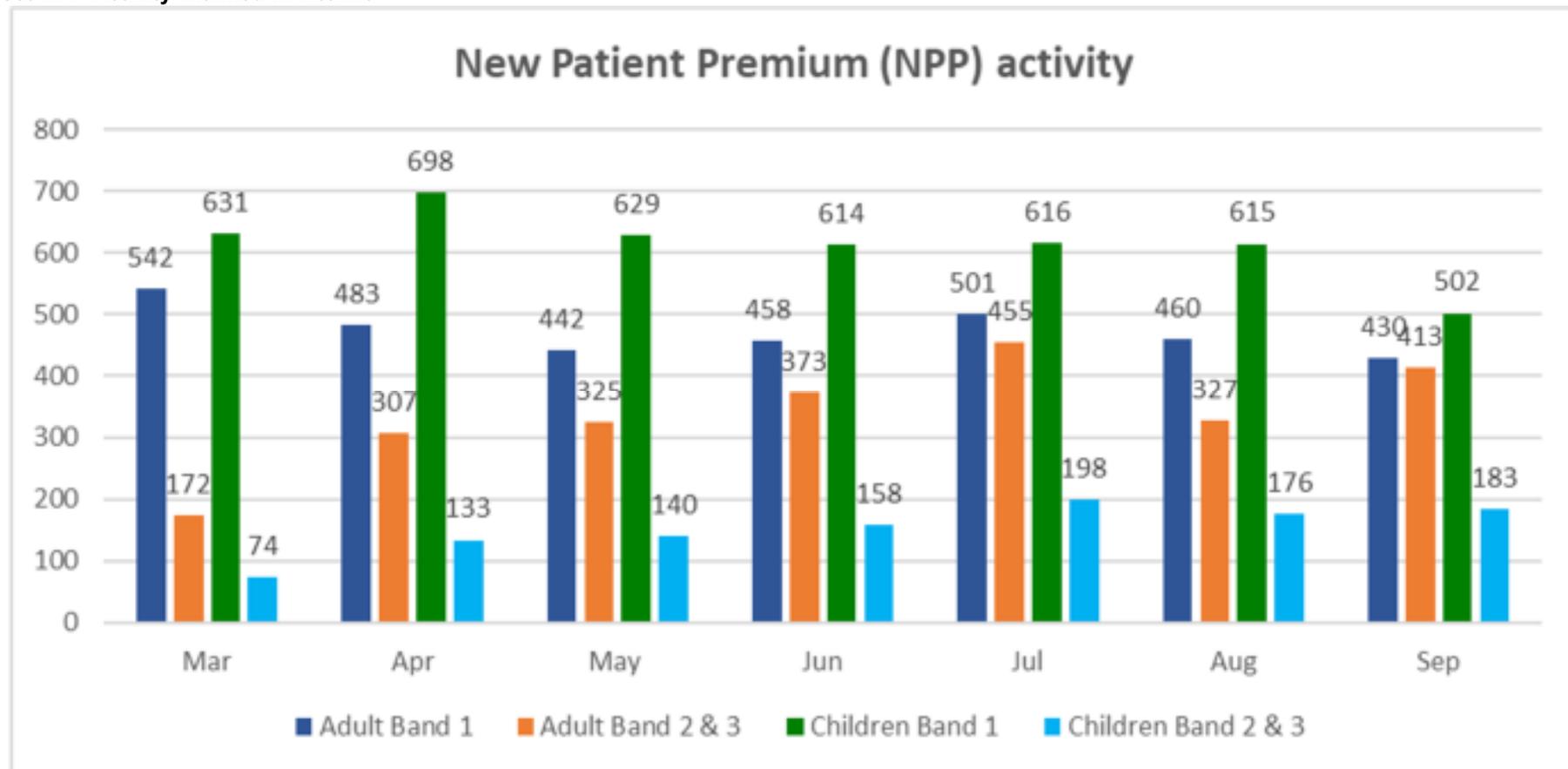
Key Project Issues / Risks

- **Mobile Dental Vans** – project paused due to pre-election period of sensitivity. Following change of government on 5th July 2024, clarity sought to determine future of programme and wider dental recovery actions to align with manifesto commitments. Awaiting further guidance. Delays in procurement introduce significant risk to project delivery within initial stated timeframe.

Objective: Dental Services – National Programme (2 of 2)

Supporting Data:

NHS Somerset NPP Activity Claimed M-1 to M6



Objective: Dental Services – Local Programme – Access (1 of 3)

Key Milestones/ Deliverables

Status Key			
 Planned	 Being implemented	 Implemented	 At Risk

Key Milestone / Deliverable	Due Date	Status
Rapid Commissioning [£200,000*]		
Develop contractual model, terms and funding arrangements (joint venture with NHS Dorset)	08/24	Implemented
SCW CSU to write to all eligible contractors requesting EOI	09/24	At Risk
EOI moderation and request for further assurances	10/24	
Contract award and rapid mobilisation	12/24	
South Somerset Procurement [£1,200,000]		
Publish PIN and market engagement questionnaire	21/08/24	Implemented
Agree service specification and publish ITT	12/24	Implemented
ITT evaluation and moderation meetings	03/25	
ICB governance and contract award	04/25	
Service Commencement	10/25	
Wellington Procurement Mobilisation		
Agree/impose longstop date on Wellington procurement.	01/25	Implemented
Either mobilise or terminate the contract	TBD	Being implemented
Review outcomes	TBD	

Key Milestone / Deliverable	Due Date	Status
HUC Dental Pathways [£388,366]		
Agree contract/service delivery model with HUC	14/06/24	Implemented
Obtain support from NHS Somerset Finance Committee	16/07/24	Implemented
Agree service specification and KPI reporting	30/11/24	Implemented
Agree contract variation to core IUCS contract	30/11/24	Implemented
Contract mobilisation	30/11/24	Implemented
Additional Urgent Care Appointments [£396,000]		
Confirm contractual terms and PSR compliance	31/07/24	Implemented
Write to all contractors and request EOI for Urgent Care Appts	30/08/24	Implemented
EOI review and moderation	06/10/24	Being implemented
Contract award	TBD	At Risk
Service Commencement	TBD	At Risk
Stabilisation Pilot Expansion [£330,000]		
Confirm contractual terms and PSR compliance	31/07/24	Implemented
Write to all contractors and request EOI for Stabilisation	30/08/24	Implemented
EOI review and moderation	06/10/24	Being implemented
Contract award	TBD	At Risk
Service Commencement	TBD	At Risk

Objective: Dental Services – Local Programme – Access (2 of 3)

Key Milestone / Deliverable	Due Date	Status
UDA Overperformance	31/03/25	
Undertake mid-year contract review	15/11/24	Green
Write to high performing practices to confirm overperformance up to 110%	01/25	Yellow
Orthodontic Non-Recurrent Funding	TBD	
Review UOA performance in 2023/24	01/05/24	Green
Write to all eligible contracts to offer 10% additional non-recurrent funded activity	01/06/24	Green
Agree contract variations for increased activity	01/07/24	Green
Undertake mid-year monitoring and review	12/24	Green
Smile Dental Triage [£50000]	TBD	
Undertake contract review meeting with Smile Dental Triage	31/05/24	Green
Agree terms to increase hours of provision to 24 hours	TBD	Yellow
Agree terms to extend existing contract to 31/03/2026	TBD	Yellow

Key Milestone / Deliverable	Due Date	Status
Health Inclusion Flexible Commissioning [£60,000]	TBD	
Identify health inclusion group(s) for targeted intervention (CLA)	01/05/24	Green
Commission Paediatric MCN to undertake review of existing dental service provision to CLA	30/04/24	Green
Commission Paediatric MCN to develop service specification for CLA-specific dental services	TBD	Draft seen
Develop local action plan to support planning, commissioning, mobilisation, monitoring and review.	08/24	Green
Develop contractual model to promote uptake and delivery	02/25	Yellow
Domiciliary Service (Mouth Care Matters)	TBD	
Deferred until 2025/26	TBD	

Objective: Dental Services – Local Programme – Access (3 of 3)

Successes / Achievements

- Completed development of service specification for HUC NHS 111 dental pathways and process of contractual variation to system IUCS contract, supported by ICB Contracts Team.
- Significant progress with South Somerset Procurement, including drafting service specification and reviewing financial model with NHSE POD Finance Leads. ITT currently live.

Challenges

- Workforce capacity to manage multiple procurement programmes at the same time – currently working closely with CCH to ensure careful planning to manage effectively.
- Review of rapid commissioning against mid-year data to identify if sanctioning contractual overperformance up to 110% is likely to achieve more UDAs delivered in-year.

Key Project Issues / Risks

Wellington Contract Mobilisation

- procurement undertaken and awarded by NHSE prior ICB delegation in April 2023. No longstop date included in procurement. CCH and ICB undertaken scoping on behalf of contractor to identify appropriate premises (inc. OPE, recently vacated pharmacy site, SFT – secondary and community sites). Risk that if no premises are found, contract award will have to be rescinded/returned and reprocured.
- Most recent premises previously identified fell through due to identification of significant asbestos in the building requiring immediate management/removal. New premises identified, with updated timeline for purchase by April 2025. Renovation works aiming for April 2025 start, with contract mobilisation in Q3 2025. Next update meeting scheduled with provider in February to check on progress.

Additional Urgent Care/Stabilisation Services

- Despite initial optimism, round of EOIs for both services unsuccessful. Lack of interest from market in areas of high need. Currently reviewing commissioning model to increase attractiveness to potential providers.

Objective: Dental Services – Local Programme – Workforce and Digital

Key Milestones/ Deliverables

Status Key			
 Planned	 Being implemented	 Implemented	 At Risk

Key Milestone / Deliverable	Due Date	Status
Appointment of ICB Management Support (FTC)	06/10/24	
Appoint for HY1	01/04/24	
Identify need in HY2 and recruit accordingly	06/10/24	
Appointment of ICB Dental Clinical Lead (FTC)	01/09/24	
Appoint for 18 months FTC at 2 sessions per week	01/09/24	
Supporting International Dental Graduates [£9400]	01/04/24	
Agree recurrent funding for 3 years and support	01/04/24	
Mobilisation	01/04/24	
Review	03/25	
Peer Support [£10000]	TBD	
Agree funding	01/04/24	
Write to all healthcare professionals and commence EOI	20/05/24	
Confirm allocation	31/05/24	
Monitoring and reporting	03/25	

Successes / Achievements last month

- Successful appointment and induction of Dental Strategy Clinical Lead
- Successful appointment and induction of Primary Care Manager (Interim) support for HY2 and 2025/26

Challenges in Month

- N/A

Key Project Issues / Risks

- N/A

Key Milestone / Deliverable	Due Date	Status
Digital Referrals [Year 1 - £183,853]	TBD	
Undertake scoping for existing referral pathways across the SW	30/06/24	
Develop and review business case for implementing regional digital referral mechanism, , including review by LDC and Digital Team	12/24	
Take through ICB governance (PCOG)	01/25	
GIS Mapping Tool [£5000]	TBD	
Meet with CSU GIS to review tool and scope development	26/06/24	
Agree contracting model for the SW ICBs and CCH	30/06/24	
Sign contract and transfer funding for 2024/25	02/25	