

Report to the NHS Somerset Integrated Care Board on 29 September 2022

Title: Health and Wellbeing Board annual report 2021-22	Enclosure G
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Executive Lead	Professor Trudi Grant, Director of Public Health
Clinical Lead:	N/A
Author:	Lou Woolway, Deputy Director of Public Health

Summary and Purpose of Paper

This report provides an update to the ICB on the Health and Wellbeing Board for 2021-22.

In addition to fulfilling its statutory duties the Somerset Health and Wellbeing Board undertakes to progress health improvement through a number of priority workstreams each year, as well as taking an oversight and influencing role across the whole health and wellbeing system.

During 20/21 the focus of the work across the system has been on responding to the Covid19 pandemic. This meant a different way of working for the Board with development workshops for Board members paused as all Board members and partners across the system focused on the response.

The Board provided oversight to the Covid19 work during the 20/21 year, with the Director of Public Health leading the agenda item at each Board.

During the year good progress was made on the following work streams

- *Prevention:* The main focus for prevention was on preventing outbreaks and clusters of Covid19 through the promotion of good infection control advice and support at both a population level and at a targeted level to support the most vulnerable in the County.
- *Integrated and Sustainable Models of Care:* A standard agenda item was added to the Board for a regular update on the development of the Integrated Care System, as it evolved over the year. The Board received a report on the Hospital Resettlement Service which was a tangible example of the Better Care Fund in action.
- *Improved outcomes for children and young people:* A particular focus for this year was the report on SEND. An improvement plan is in place for Somerset and the Board was given oversight of the progress to date. Mental wellbeing of all, and particularly for children and young people was highlighted as a priority recommendation within the Director of Public Health's Annual report which specifically looked at the impact of the pandemic in the first wave.
- *Stronger Communities:* A continued focus has been to work closely with the voluntary and community sector to take local action to strengthen local community action for health and wellbeing. This includes a focus on alignment with Primary Care Networks and neighbourhoods.

- *Multiple vulnerabilities and complex needs:* Successful work was undertaken through the “Everyone In” campaign to move those who are homeless and rough sleepers into accommodation. The Somerset Homeless Reduction Board was established during 20/21 which built on the work of the Homelessness Cell developed as part of the Somerset response.

The Board has maintained oversight of a number of strategies, ensuring alignment with the Joint Strategic Needs Assessment and Health and Wellbeing Strategy and providing an opportunity for the escalation of issues that can only be resolved through multi-agency collaboration or holding partners to account.

Recommendations and next steps

That the Integrated Care Board receives and notes the Annual report of the Health and Wellbeing Board.

Impact Assessments – key issues identified

Equality	The Board has a duty to ensure that equality and diversity is addressed in its work. This report has not been subject to an equality impact assessment.			
Quality	The Health and Wellbeing Board has a number of responsibilities for oversight and influence in support of quality outcomes and best practice, particularly in relation to joint working and system leadership for Health and Wellbeing.			
Safeguarding	The Board receives reports and updates from both the Safeguarding Adults Board and the Children’s Safeguarding Partnership during the year. This provides the Board with information on the progress to date of the Board and the priority areas of work for the forthcoming year.			
Privacy	N/A			
Engagement	The diverse voices, views and experiences of the people of Somerset are important in shaping the work of the Board; and the Board needs to communicate with a wide range of partners who are keen to know about the strategic direction for health and wellbeing in Somerset. This happens in a number of ways, and all of the Board members are active in supporting this dialogue through their networks.			
Financial / Resource	None identified			
Governance or Legal	The Integrated Care Board is a statutory partner of the Health and Wellbeing Board			
Sustainability	The work of the Board particularly focuses on sustainable healthcare, public health and wellbeing, and travel and transport,			
Risk Description	N/A			
Risk Rating	Consequence	Likelihood	RAG Rating	GBAF Ref

Annual Report

Lead Officer: Louise Woolway

<p>Summary:</p>	<p>Health and Wellbeing Boards are an important feature of the reforms introduced by the Health and Social Care Act (2012). These Boards are constituted as formal committees of all upper tier local authorities and form part of the role that local authorities now have to improve the health of their population. The Health and Wellbeing Board has the following four statutory duties:</p> <ul style="list-style-type: none"> • The Board must have a Health and Wellbeing Strategy for its population in place • The Board must produce a Joint Strategic Needs Assessment (JSNA) to inform planning and commissioning • The Board must produce a Pharmaceutical Needs Assessment (PNA) for the area • The Board must oversee the Better Care Fund (BCF) and promote the integration of health, public health and social care where appropriate <p>In addition to fulfilling its statutory duties, the Somerset Health and Wellbeing Board undertakes to progress health improvement through a number of specific workstreams each year, as well as taking an oversight and influencing role across the whole health and wellbeing system</p> <p>The Board has 20 Members from SCC, CCG, District Councils, NHS England and Avon and Somerset Police.</p> <p>There is a standing agenda item at each Board on the ICS where progress to date at each Board is reported.</p>
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1. Meetings 2020/2021

1.1. 16 July 2020

Covid 19 Update

The latest Covid 19 dashboard was presented given a local picture of the pandemic in Somerset. The current messaging in relation to testing, and isolation arrangements were discussed in some detail.

A presentation was made in relation to Public Health Nursing; it was noted that being part of a local authority has assisted them in focusing on the community and continuing to offer all mandated contacts. Data for the first two months reveals sustained performance with respect to all children and young people, not just those at higher risk. It was noted that at the Southwest Public Health nursing meeting they were approached by other areas with respect to this area's successful media and restoration processes. There has been very good feedback on all services, not just those provided to the families in greatest need.

The CCG then presented the Restoration Update; it was pointed out that Public Health, Adult Services, Children's Services had all worked together to provide a truly positive model for providing care to children, families and those in homes.

The Board expressed a big thank you to their NHS colleagues for the fantastic work carried out together and noted that the relationships established over the past few years had been demonstrated to be vital, while the local NHS has performed to an extraordinary level. The Committee also thanked all presenters and everyone who had worked so collaboratively across all services in Somerset, with the hope that it would continue

Local Outbreak Management Plan

The plan has been in place since the beginning of July; it is the role of Public Health to manage any outbreaks and dealing with local outbreaks is very important. The plan builds on already existing plans such as those for the flu pandemic and has two parts:

- Day-to-day management of outbreaks
- Engagement and communication with residents, communities and visitors to prevent outbreaks

Local outbreak control plans have been written in conjunction with surrounding authorities and centre on seven themes:

- Care homes and schools
- High-risk workplaces, communities and locations
- Mobile testing units and local testing
- Contact tracing in complex settings
- Data integration
- Vulnerable people

It has been nationally stipulated that there be a Covid-19 Engagement Board, which will meet once a month, and a Health Protection Board (a clinical board) which meets once a week.

The Board noted that the Somerset Local Outbreak Management Plan was submitted nationally for audit, and it has been considered as one of the national examples of good practice, which is to be highly commended.

Homelessness

A presentation was made on Covid; Rough Sleepers and Complex Homelessness. The purpose of the report was to outline the government advice during Covid, to describe the partnership response and lessons learnt, to discuss the pressures faced and responses to them, and to suggest ideas to take forward. In March, there were instructions from MHCLG to get rough sleepers off the street; the Somerset response was led by the Homelessness cell in finding accommodation.

Rough sleeper numbers rose during the Covid emergency due to unemployment and changes in familial situations, such as a need to protect elderly members in the home leading to other family members being displaced. The biggest success was the stabilisation and moving on of 54 residents, along with other achievements including rapid delivery, speedy decision making, a partnership approach between Housing and Health, and a commitment from providers to assist.

It was stated that we can move quickly toward establishing the new Homeless Reduction Board, as an extension of the homelessness cell and other working groups, but integrated commissioning will be more complex and will require a Memo of Understanding beforehand to establish the parameters of what should be explored, finances, budgets, etc. Therefore, a business case, data and more time are required.

The Board agreed that more information would be brought back to them and made the following recommendations:

- 1) The Board reaffirmed the commitment to collective working with respect to the rough sleepers and complex homelessness cohort in order to bring a Memo of Understanding regarding Housing/ Health/ Care to the September meeting of the Health and Wellbeing Board.
- 2) The Board agreed to explore the creation of a Somerset Homelessness Reduction Board with a reporting mechanism directly to the Health and Wellbeing Board.

NHS Trust Quality Accounts Response

Approval was expressed for equal priority given to physical and mental health, for the focus on self-management, and for promotion of independence; and it was pointed out that this is a move toward prevention. The Board commended and encouraged this

17 September 2020

Covid 19 Update

The latest Covid 19 dashboard was presented given a local picture of the pandemic in Somerset. Adult Social Care delivery, activity and support was discussed in some detail at this board considering the implications of the pandemic. Partnerships across the health and care system have been working extremely well and it was noted that the infrastructure had been strengthened.

Homelessness

The Board discussed a report from the Strategic Housing Group which proposed the establishment of a Homeless Reduction Board. The proposal arose from the paper discussed by the Somerset Health and Wellbeing Board in July 2020 entitled Rough Sleepers and Complex Homeless -Covid response, lessons learned and planning. The report recommended that action was needed to deliver improved collaboration between the health, care and housing systems, in order to improve the health outcomes of homeowners, tenants and the homelessness population. To help achieve that, the report proposed the adoption of a Health, Care and Housing Memorandum of Understanding.

The Board: -

- Agreed to adopt the proposed Memorandum of Understanding - Improving Health and Care Through the Home in Somerset.
- Approved the establishment of a Somerset Homelessness Reduction Board (HRB) to sit within the governance framework of the Somerset Health and Wellbeing Board.

Fit For My Future Update-Review of Acute Mental Health Inpatient Beds

A report was considered on the findings from the Mental Health services consultation. Some concerns were raised in relation to travel times to the nearest service should some facilities be closed. The Board welcomed the update setting out the progress of the consultation and the findings of the independent report compiled by Participate.

SEND Update-Supporting Our Children & Young People with Special Educational Needs & Disabilities

The Board had a presentation on the inspection of Special Educational Needs and Disabilities (SEND) provision in Somerset. There was an inspection by Ofsted and the Quality Care Commission (CQC) in March 2020. The focus was a joint inspection of the local area of Somerset to judge the effectiveness of the area in implementing the disability and special educational needs reforms as set out in the Children and Families Act 2014 as detailed in the SEND Code of Practice (2015). The inspectors identified significant concerns in relation to statutory duties which requires a Written Statement of Action (WSOA) by both

the CCG and the Local Authority by the 30th of September (deadline was extended following the inevitable delays resulting from the pandemic). The Board were assured that considerable progress had already been made following a meeting with The Department of Education. An Improvement Board has been established, chaired jointly by the Somerset County Council and the CCG Chief Executive Officers. There have been briefings and surveys to capture the views of a wide range of Service Users, Organisations, Governors and Trustees. In all there have been over 200 meetings with more consultations to follow. The Board welcomed the update and asked to be kept informed of progress.

26 November 2020

Covid 19 – Dashboard

The latest Covid 19 dashboard was presented given a local picture of the pandemic in Somerset. At this meeting the Board was given an update on the proposed Tier arrangements for England and during the meeting the Board was informed that the Government had placed Somerset in Tier 2 once the existing restrictions were lifted on 2nd December.

Integrated Care System – Workforce

A presentation covering the Integrated Care System (ICS) workforce was given. This is led by the Local Workforce Action Board (LWAB) with a strategic role in the workforce vision and outcomes for the health and care system. The decisions around the local workforce strategic plan were informed by two key pieces of work, Breaking Barriers Innovations and Our Shared Endeavour programme. In September 2020 a revised People Plan was developed. The vision is to create “a vibrant & agile health and social care sector, working together to attract, develop and retain (young) talent”. The Board welcomed the report and requested a further report be built into the Board’s work Programme.

JSNA -Update

The annual theme for the Joint Strategic Needs Assessment (JSNA) is Climate Change -the impact on Health. Somerset is fortunate to have a safe range of temperatures and the risk is greater in the lower temperature ranges rather than the higher ones, however the impact of water is more significant. The combination of wetter winters and rising sea levels is likely to increase the frequency of flooding.

The JSNA considered how economic prosperity and environmental sustainability can be maintained without having adverse impacts on health. It was argued that vibrant communities are both a contributor to and a ‘co-beneficiary’ of the response to the climate emergency. The report identified areas of Somerset and population groups most at risk from the climate emergency. In particular, the report considered how environmental sustainability and healthier lives can be addressed together.

Somerset Safeguarding Adults Board Plan and Annual Report

A comprehensive report and verbal update was received summarising the forward plan and annual report of the Somerset Safeguarding Adults Board (SSAB). Progress highlights during 2020/21 to date were detailed

21 January 2021

Annual Report of the Director of Public Health

The Director of Public Health presented her Annual Report. This report was an evaluation of the last year with a strong focus on the first phase of the Pandemic. The report will be available as a permanent record to ensure the learning from the first phase is captured and archived, as this was a novel virus. This report contained six recommendations which were discussed in some detail and agreed.

- System wide delivery and community support for the Local Outbreak Management Plan, delivery driven by strong public health leadership
- System wide commitment to prevention and management of long-term conditions, particularly obesity and diabetes
- System wide commitment to the promotion of mental health and the prevention of mental illness
- Digital infrastructure and transformation – across Somerset
- Addressing inequalities in our society
- Active and real time monitoring of direct and indirect impact.
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There was considerable support from all Board members for the prevention agenda and the collaboration of all represented by the Somerset Health and Wellbeing Board. It was agreed that this Board should continue to champion health preventative measures in Somerset.

Integrated Care System - Next Steps

A presentation and report were given that covered two main updates for Integrating Care in Somerset. The National Consultation and the designation of Somerset as an Integrated Care System site within the consultation process. The consultation ran from 26 November 2020 to 08 January 2021, it covered the move to an enhanced system working that will impact on CCG's and the legislative changes outlining how Integrated Care Systems are established. The changes will require new legislation and that will be part of a new NHS Act. (now enacted).

The Board discussed the options and were keen that any new legislation did not undermine or unpick the new ways of working that had been developed when Somerset started to move towards the Integrated Case System in 2019. They wanted to make sure the focus on prevention was not lost and that the Scrutiny Committee had the opportunity to discuss this in detail.

Safeguarding Children Report

A presentation on the first year of new children's safeguarding arrangements were presented as set out in Working Together to Safeguard Children (2018), which took effect on 29 September 2019. The Somerset Safeguarding Children Partnership (SSCP) is a wide partnership and includes an Independent Scrutineer. The Board heard that to underpin work there is a Quality Assurance Framework for partnership activity, and this includes the independent scrutineer. Audits have been undertaken on knife crime, strategy discussions and use of the neglect toolkit. A Safeguarding Children Forum week was held 7-11 December to promote engagement. Events included support for children's mental health; policing during the pandemic; an update on new safeguarding arrangements; Family Safeguarding model; learning from past Serious Case Reviews, and hearing from the Youth Forum. The Board discussed the report and the positive impact had during the very testing challenges of the pandemic. There are some common themes emerging such a digital poverty and concerns about the increase in NEETS (Not in Education Employment or Training) amongst young people. It was recognised that some families had struggled without their usual support from wider family members, but this has not prevented the support being offered and put in place by the appropriate partner. The isolation that can result in people being Covid aware has led to some challenges to the demand on mental health services; it has also led to greater sharing of information which can help to address this. The Board endorsed the Children's Partnership annual report and the progress to date on the Somerset Plan for Children, Young People and Families.

Healthwatch – report

The Board received and discussed a presentation on the evolved service delivery of Healthwatch in light of the pandemic and the proposed Programme of work for 2021. The Board heard that the pandemic offered an opportunity for change and resulted in an increase in the volunteer base. The annual report was presented, and the focus of the meeting was feedback on the successes.

The Workplan for 20/21 covered the following areas:

- Referral to Treatment Waiting Times
- Access to Primary Care Services
- Pathway Three Beds
- Access to CAMHS

The proposed priority areas for the 2021/22 workplan were approved.

18 March 2021

Better Care Fund

There would usually have been a refresh of the Better Care Fund and an update on the previous year's plan presented. The Board was informed that the Government has published a short statement setting out what local areas need to do to agree and finalise Better Care Fund (BCF) plans for this year. The statement builds on the advice given earlier this year to areas that they should prioritise continuity of provision, social care and system capacity and roll forward schemes from 2019-20 where appropriate, and where there is local agreement, in 2020-21.

This report was intentionally short as the main focus was on letting the Board have a full report on one of the examples of the way the Better Care Fund is being used to deliver integrated services, as detailed below:

Hospital Resettlement Service

A presentation on the Hospital Resettlement Service was received. The service is responsible for people who are patients in a hospital setting and whose discharge is being or is likely to be severely compromised by difficulties with their housing need. Working alongside Somerset's Health Interface Service the aim is to reduce the overall length of stay and total number of occupied bed days on in-patient wards and to prevent hospital re-admissions by working with internal departments and external agencies. By linking health and social care, housing, and other appropriate agencies to develop a discharge plan.

Two case studies were presented that demonstrated the need for the service and how it worked for the individual in addressing a housing need which was preventing hospital discharge but did not need medical intervention.

The Board welcomed this practical example of the ICS and Better Care Fund in action.

Integrated Care Systems

The Government White Paper entitled "Integration and innovation: working together to improve health and social care for all, setting out plans for a Health and Care Bill" has the stated aims of making integrated care the default, reducing legal bureaucracy, and better supporting social care, public health and the NHS. A presentation was given on where the ICS is locally in its development and delivery.

The Board discussed the report, and the following areas were raised:

- The proposals for local Government re-organisation and any impact this may have. It was confirmed that the ICS would work with whatever arrangement finally emerged. The proposed Bill is a permissive one and it will not destabilise the progress that has been made.
- The current level of collaboration is based on drive for improvement that has come from a desire for change and positive relationships, this Board is once such point of influence.
- The proposed Bill will give more local control to respond to local need within a National Framework and should be regarded in that respect as a great opportunity.
- There was a concern that the demand for Mental Health services will increase as the lockdown restrictions are eased.

The Board were informed that Somerset has made changes to ensure this demand can be met and some of those changes already made have received national recognition.

Special Educational Needs and Disability

The Board had an update following the Inspection report published in May 2020 into the Special Educational Needs and Disability (SEND) Services in Somerset. The inspectors found that SEND Services across the Local Area required significant improvement across nine areas and determined that a Written Statement of Action (WSOA) for improvement was required. The Written Statement of Action was approved for publication by Inspectors on 30th November 2020 and was published on 1st December 2020. The WSOA is monitored on a monthly basis through the SEND Improvement Board (SIB) containing members from across the Local Area. The WSOA contains nine improvement priorities.

Early progress has seen the following key improvements: -

- Increasing the capacity of the SEND Casework Team,
- Schools Led Inquiry into inclusive practice,
- Increased capacity of the SENDIAS service,
- Training the workforce, • Services have signed-up to involving parents and children in the design of services,
- Relaunch of Early Help Processes in Schools,
- Work with the Institute of Public Care (IPC) and Oxford Brookes University to understand the improvements required within Joint Commissioning, • Reduce the number of incidents of missed health notifications,
- Redesigned guidance to ensure workers take a graduated response to interventions with families, ensuring families with SEND are treated fairly,

- Launched a pilot app called 'MeeTwo', which provides peer support for young people experiencing mental health difficulties,
 - Mental Health Trail Blazer projects have been launched in pilot areas supporting pupils with emotional health and wellbeing and
 - A single point of contact for parents seeking SEND advice, support and guidance from the Local Authority has been established.
- The Board discussed the detailed report and welcomed progress made.

Health Protection Annual Report

The Somerset Health Protection Assurance Report was presented which documented the progress made during the last 12 months and the identified priorities for the next year. During 2020 the Somerset response to COVID-19 was prioritised as a matter of urgency and a full major incident response launched nationally and locally. This response impacted delivery of previously agreed health protection priorities that were not Covid related.

The Board noted the report, and endorsed the priorities proposed for 2021 covering: -

- Communicable Diseases,
- Environmental Hazards,
- Infection Prevention and Control,
- Resilience and
- Screening and Immunisations.