REPORT TO:	NHS SOMERSET INTEGRATED CARE BOARD ICB Board Part A	ENCLOSURE:
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DATE OF MEETING:	30 January 2025	
REPORT TITLE:	Somerset Integrated Care System (ICS) Digital, Data and Technology (DDaT) Strategy	
REPORT AUTHOR:	Lucie Laker, Chief Data Officer	
EXECUTIVE SPONSOR:	David McClay, Chief Officer for Strategy, Digital and Integration	
PRESENTED BY:	Lucie Laker, Chief Data Officer	

PURPOSE	DESCRIPTION	SELECT (Place an 'X' in relevant box(es) below)
Approve	To formally receive a report and approve its recommendations, (authorising body/committee for the final decision)	
Endorse	To support the recommendation (not the authorising body/committee for the final decision)	X
Discuss	To discuss, in depth, a report noting its implications	
Note	To note, without the need for discussion	
Assurance	To assure the Board/Committee that systems and processes are in place, or to advise of a gap along with mitigations	

SELECT (Place an 'X' in relevant box(es) below)	LINKS TO STRATEGIC OBJECTIVES (Please select any which are impacted on / relevant to this paper)
X	Objective 1: Improve the health and wellbeing of the population
X	Objective 2: Reduce inequalities
X	Objective 3: Provide the best care and support to children and adults
X	Objective 4: Strengthen care and support in local communities
X	Objective 5: Respond well to complex needs
X	Objective 6: Enable broader social and economic development
X	Objective 7: Enhance productivity and value for money

PREVIOUS CONSIDERATION / ENGAGEMENT

In September this year we took a draft Somerset ICS Digital, Data and Technology (DDaT) strategy to the ICB Board seeking agreement to proceed with an audit of the digital tools and technologies across the system and to assess the level of digital skills and capabilities that sit within the ICS partner organisations. This process was to inform the creation of business cases to support the initial roadmap missions. The 90 day audit across the system started immediately and was enabled by all system partners. In November we reported to the Somerset Board on Progress.

REPORT TO COMMITTEE / BOARD

We seek the endorsement of the ICB Board for the publishing of the Somerset ICS DDaT Strategy that commits the system to progressing each of the missions.

IMPACT ASSESSMENTS – KEY ISSUES IDENTIFIED (please enter 'N/A' where not applicable)	
Reducing Inequalities/Equality & Diversity	The work we're doing around building out a population health platform will hopefully highlight areas where we have unknown pockets of health and wellbeing inequality. The approach we are hoping to undertake around digital inclusion will level the playing field for the digital excluded. And navigating support will make understanding, what is a very complex system, simpler and easier, meaning more people will be able to navigate to the right local service.
Quality	Patient and resident experience will be significantly improved through the use of joined up digital tools and data, as will the experience of our colleagues across the system. It will drive efficiency and quality outcomes.
Safeguarding	We will constantly assess the impact of our activities on our vulnerable populations. All digital tools and services will be AAA accessible, where we publish notices about data use we will also do so in an 'easy-read' format.
Financial/Resource/ Value for Money	Every business case we submit in the future will attempt to quantify the efficiency savings achieved by implementing a new tool or approach.
Sustainability	We have added a set of ESR standards that will be applicable to all DDaT projects and programmes
Governance/Legal/ Privacy	We are circulating the Data Sharing agreement for signature across the system. We are also looking at the potential of a joint controller agreement.
Confidentiality	NA
Risk Description	Each project and programme will maintain a risk register and will escalate to the corporate risk register as and when appropriate.

Somerset ICS DDaT Strategy

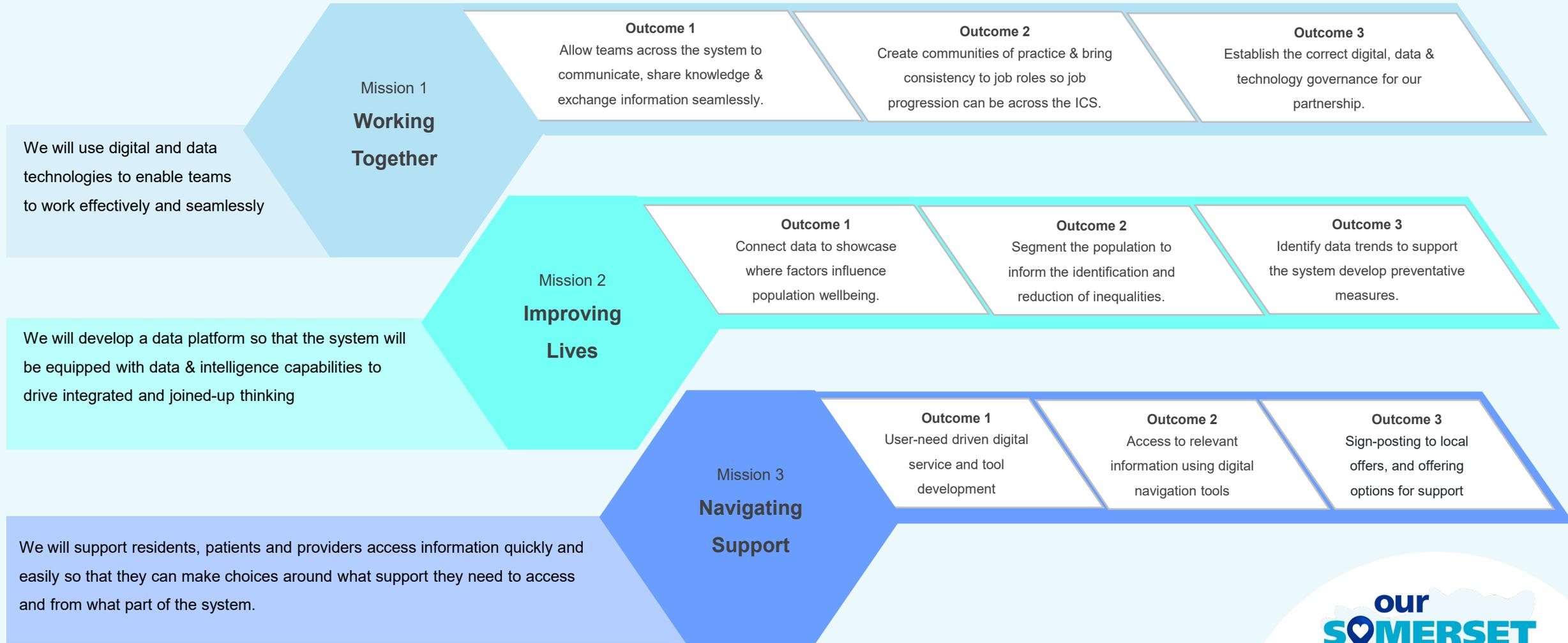**Update to the ICB Board**

30/01/2025

Background

In September this year we took a draft Somerset ICS Digital, Data and Technology (DDaT) strategy to the ICB Board seeking agreement to proceed with an audit of the digital tools and technologies across the system and to assess the level of digital skills and capabilities that sit within the ICS partner organisations. This process was to inform the creation of business cases to support the initial roadmap missions.

Progress

- The audit work is complete and is now being compiled into a 'wiki' for the system, we are hoping to publish this on an internal knowledge sharing platform in January so it can be a resource for all ICS partners.

- The discovery phase business case for the Improving Lives / pop health data platform was agreed by partners, work will commence at the end of this month.

- The Somerset ICS Data Sharing Framework Agreement is out for signatures – this will enable data to flow across the system.

- We are ready to publish the ICS DDaT Strategy and Roadmap website

- And last but not least we have restructured the ICB Digital team to be aligned to these ICS priorities and will be recruiting for 3 more posts across the system to help coordinate joint programmes of work and to bring communities of practice together.

Mission 1
Working Together

We will use digital and data technologies to enable teams to work effectively and seamlessly

Outcome 1
Allow teams across the system to communicate, share knowledge & exchange information seamlessly.

Outcome 2
Create communities of practice & bring consistency to job roles so job progression can be across the ICS.

Outcome 3
Establish the correct digital, data & technology governance for our partnership.

Mission 2
Improving Lives

We will develop a data platform so that the system will be equipped with data & intelligence capabilities to drive integrated and joined-up thinking

Outcome 1
Connect data to showcase where factors influence population wellbeing.

Outcome 2
Segment the population to inform the identification and reduction of inequalities.

Outcome 3
Identify data trends to support the system develop preventative measures.

Mission 3
Navigating Support

We will support residents, patients and providers access information quickly and easily so that they can make choices around what support they need to access and from what part of the system.

Outcome 1
User-need driven digital service and tool development

Outcome 2
Access to relevant information using digital navigation tools

Outcome 3
Sign-posting to local offers, and offering options for support

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Somerset ICS
Digital, Data & Technology
Vision & Roadmap

Principles & Enablers   Roadmap   Blog

Digital, Data and Technology Vision & Roadmap

In Somerset we want people to live healthy independent lives, supported by thriving communities with timely and easy access to high quality and efficient public services when they need them.

We know there are opportunities to use data and technology in more innovative ways that will make it easier for people to live well and reduce the need for acute hospital care.

1. Technology and the smart use of data has improved our lives in many ways. We want to work as one system to review, develop and deploy solutions that will enable people to access care and support more effectively.

2. We want to ethically use data to support the delivery and development of services, and to find better ways of improving the health and wellbeing of our population.

Over the past few years, we've seen rapid technological advances - most notably in artificial intelligence (AI) - which presents us with new challenges and opportunities for innovation and transformation. With this pace of change we need to remain adaptable and outcomes-focused. This system-wide vision and roadmap, underpinned by an agreed set of Principles and Enablers, recognises our need to stay agile in our approach. Instead of speculating about what might be possible in a multi-year strategy, we'll focus on delivering practical solutions using modern technologies that address the needs of our patients, residents and staff.

The case for publishing

Working in the open means showing people the work we are doing, as we're doing it. This should include constant updates about what we're up to with colleagues across the ICS and also sharing as much as we can via a public facing website, so stakeholders who have an interest outside of our system can find out where we're headed.

It's partly to support communications, to help us build a movement for change. But it's also about good governance; it gives stakeholders a window onto our work that drives up quality, helps unblock delivery, and manages our dependencies.

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