

Report to the NHS Somerset Clinical Commissioning Group on 8 June 2022

Title: Quality Report – Quarter 4 2021/2022	Enclosure H, Hi
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Version Number / Status:	1
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Summary and Purpose of Paper

This report provides a summary of the soft intelligence received by the Quality and Nursing directorate in relating to the quality of GP primary care in Somerset and the quality improvement projects currently underway.

Recommendations and next steps

The Committee is asked to note the report.

Impact Assessments – key issues identified

Equality	Not specific to the collection of intelligence but monitoring data is collected as part of the formal complaints process and if any concerns are followed up.			
Quality	The information contained in the report is used by the CCG as part of a suite of intelligence to monitor the quality and safety of health services in Somerset			
Safeguarding	Safeguarding issues are highlighted as part of this report			
Privacy	Data has been anonymised			
Engagement	Intelligence from primary care staff and patients are included in this report			
Financial / Resource	Resources implications of specific quality improvement projects are set out in the report.			
Governance or Legal	The CCG has responsibility for improving the quality of primary care			
Sustainability	Not applicable			
Risk Description	Not applicable			
Risk Rating	Consequence	Likelihood	RAG Rating	GBAF Ref