

**Report to the Somerset Primary Care Commissioning Committee Meeting
9 June 2021**

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| Title: Improving Quality in Primary Care Report Quarter 4 2020/21 | Enclosure J, Ji |
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| Version Number / Status: | 1.0 |
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| Clinical Lead: | Dr Jill Wilson, Clinical Director Primary Care |
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Summary and Purpose of Paper –

To provide assurance to the Somerset Primary Care Commissioning Committee in relation to the CCG's:

- Delegated responsibility to monitor the quality and safety of primary care services,
- Statutory duty to promote continuous quality improvement in primary care services.
- Intelligence / risk summary based on incidents and complaints

To note and make decision on the items during the report period which are:

- Incidents, PALS, Complaints trend analysis and actions Quarter Four (Jan–March 2021).
- Primary Care Quality Team activities Quarter Four.
- CQC update Quarter Four
- Final report on GPN10 Programme
- Update on vasectomy services
- To note discussion held at Somerset Quality Surveillance Group on 26 May 2021

Recommendations and next steps

The Somerset Primary Care Commissioning Committee is asked to note the report.

Impact Assessments – key issues identified

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| Equality | Issues noted with access to services for People with a Learning Disability and cognitive impairment as part of COVID response. |
| Quality | This report focuses on the quality of care provided by primary care with particular emphasis on activities to promote continuous quality improvement. |
| Privacy | This report does not contain any patient identifiable or sensitive information. |
| Engagement | The CCG uses feedback from a variety of routes including complaints PALS, incidents and healthcare professional feedback to assess quality and safety issues, which are included in this report. |
| Financial / Resource | All activities delivered within the existing financial framework with additional funding allocated from NHSE and other bid project funding streams. |
| Governance or Legal | Commissioning of primary care service is a delegated function of the CCG from NHSE. |

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| Risk Description | See below specific risks included in the CCG Corporate Risk Register which relate to primary care services. There are a large range of other risks which will involve primary care such, as dementia care, diabetes care etc. These are reviewed by the Clinical Executive Committee. | | | |
| Risk Rating | Consequence | Likelihood | RAG Rating | GBAF Ref |
| GP Workforce | 4 | 3 | 12 | 283 |