

Frequently asked questions

Why do you want to share my health and care records?

So that care professionals will have the information they need to make more timely and informed decisions without having to ask you to repeat your care history.

Doesn't everyone involved in my health and care already have access to my information?

Currently individual organisations only keep a record about the care they provide and can only access data from other organisations via sharing platforms such as SIDeR+

How does SIDeR+ work?

It searches individual organisations' records for information on your health and care, displaying it in one place. This information comes from both NHS and care organisations signed up to SIDeR+.

Is my data stored by SIDeR+?

SIDeR+ primarily acts as a viewer to information already stored elsewhere. However, some care plans are hosted on SIDeR+ such as Treatment Escalations and Mental Health Plans so that this information can be updated when necessary, by any organisation that is involved in your care.

How do I know my record is secure?

By law, everyone working in, or for, the NHS, adult and children's services must respect your privacy and keep your information safe.

What if I have concerns about my information being shared?

Information can only be viewed by professional staff who have a duty of care to you and access is audited. If you have any concerns about your information being shared then you can discuss this by contacting each organisation that provides you with care.

Have you heard of

Somerset Integrated Digital e-Record

SIDeR+

Together we share



SIDeR+ is a safe and effective way for health and social care staff to access your information from one central place.



What this means for professionals

This makes it easier and quicker for care professionals to access the right information at the right time, providing you with the right care.

What this means for you

You will not have to repeat your past medical information each time you see a doctor or carer. This allows more time to talk about what matters to you.

What is SIDeR+?

SIDeR+ allows information about you to be viewed, including:



Write to us: FAO Digital Team,
NHS Somerset Integrated Care
Board, Yeovil, Somerset, BA22 8HR
Freepost RRKL-XKSC-ACSG

Who will be able to see my record?

Those able to view your record may include the following staff groups:

- Hospital doctors
- Nurses
- Social workers
- Mental health practitioners
- GPs
- Safeguarding officers
- Allied health professionals (including occupational therapists and physiotherapists)
- Health visitors
- Hospice staff

Who is involved in SIDeR+?

The Somerset Integrated Digital e-Record programme is a partnership between the NHS, voluntary, care and council organisations. These organisations will only access SIDeR+ if you receive care from them.

Care plans in SIDeR+

Health and care staff can also share care plans on SIDeR+ such as treatment escalation plans, personalised care and support plans and mental health plans.

This means that important decisions that you've made about your care preferences are available to other services you attend. You do not have to keep repeating your past information to every care setting you visit.

A copy of these care plans is sent back to your GP record - allowing you to access this information on the NHS App.

Find out more about SIDeR+ online: www.somerseticb.nhs.uk

