

**Report to NHS Somerset on 26 January 2023**

<b>Title: QUALITY, SAFETY AND PERFORMANCE                  EXCEPTIONS REPORT 2021/22                  1 April 2021 – 30 November 2022</b>	<b>Enclosure                  I</b>
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**Summary and Purpose of Paper**

The enclosed paper provides a summary of escalation issues for quality and performance against the constitutional and other standards, for the period 1 April 2021 to 30 September 2022, and provides a detailed summary for the following areas:

- Quality indicators
- Primary Care
- Urgent and emergency care
- Elective care
- Mental health

**Recommendations and next steps**

The Board is asked to discuss the performance position for the period 1 April 2021 to 30 November 2022.

**Impact Assessments – key issues identified**

<b>Equality</b>	Equality and diversity are at the heart of the ICB's work, giving due regard to eliminate discrimination, harassment, and victimisation, to advance equality of opportunity, and to foster good relations between people who share a relevant protected characteristic (as cited in under the Equality Act 2010) and those who do not share it, in its functions including performance management.
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<b>Quality</b>	Decisions regarding improvements against the performance standards are made to deliver regarding the best possible value for service users.
<b>Safeguarding</b>	We are dedicated to ensuring that the principles and duties of safeguarding children and adults are applied to every service user and that safeguarding is integral to service development, quality improvement, clinical governance, and risk management arrangements.
<b>Privacy</b>	No issues identified.
<b>Engagement</b>	All discussions regarding performance improvement have been detailed in the enclosed report.
<b>Financial / Resource</b>	ICB allocation as at 31 July 2022                      £855,666,000
<b>Governance or Legal</b>	Financial duties of NHS Somerset not to exceed its cash limit and comply with relevant accounting standards.
<b>Sustainability</b>	The ICB has a responsibility to provide high quality health care whilst protecting human health minimising negative impacts on the environment. The Somerset ICS Green Plan 2022-2025 is a mechanism to take a coordinated, strategic, and action-orientated approach to sustainability. This includes core work elements around sustainable healthcare, public health and wellbeing, estates and facilities, travel and transport, supply chain and procurement, adaptation and offsetting and digital transformation.
<b>Risk Description</b>	NHS Somerset must ensure it delivers financial and performance targets.