

# LFPSE

## Learn from patient safety events

Info sheet for Primary Care - GP Practices, Pharmacies, Optometry and Dentistry

**LFPSE is the new national NHS incident reporting system developed by NHS England**

Gain greater insight into what can go wrong in healthcare

Promote an open and transparent reporting culture

Theme learning in order to make improvements

Record events where a patient was harmed, or could have been harmed

Record poor patient outcomes

Record good care that can be learned from

Record identified risks to future patient safety

[NHSE's has a Primary Care specific LFPSE info web page](#)

[Click here for CQC's LFPSE mythbuster](#)

Web based reporting is available for providers without a Local Risk Management System (LRMS)

...recording patient safety events indicates a positive safety culture.

...recording patient safety events can proactively improve patient safety.

[Sign up for an online LFPSE account here](#)

...the CQC expect practices to have a local process to record and learn from patient safety events.

**The CQC encourages LFPSE reporting, stating that...**

Your organisation needs at least one admin account.

...patient safety management is considered under the CQC's 'safe' and 'well-led' review.

Regulation 12

Regulation 17

KLOE S1

KLOE WL5

KLOE S6

Contact NHS Somerset ICB with any questions or should you need any support: [somicb.patientsafety@nhs.net](mailto:somicb.patientsafety@nhs.net)

