

## Frequently asked Questions

Why do you want to share my health and care records?

By bringing digital information together in one place, we can improve the quality of care for everyone in Somerset. Care professionals will have information they need easily available so they can make the right decision more quickly and won't need to ask about your care history.

Doesn't everyone involved in my health and care already have access to my information?

No. Individual organisations currently only keep a record about the care they have provided for you. For example, everyone who is registered at a GP surgery will have a record kept at that practice. If you attend a hospital, they will create their own record about you and the same will happen for adult's and children's services within local authorities. SIDeR connects all these electronic records together, at the clinician's request, to provide a fuller picture of your health and care history.

How does SIDeR work?

It searches individual organisation records for information on your health and care and displays it in one place. This information will come from the NHS and care organisations signed up to SIDeR as detailed in this leaflet.

Is my data stored by SIDeR?

No. SIDeR simply acts as a 'viewer' to information already stored elsewhere. But it does record who accessed the information and when.

How do I know my record is secure?

By law, everyone working in, or for, the NHS and adult's and children's services must respect your privacy and keep your information safe. We will ensure that your record is only viewed by staff that need to see it to support your care.

What if I have concerns about my information being shared?

Your information will only be viewed by staff providing you with care and they can only see information relevant to the job they do. If you have any concerns about your information being shared, then you can discuss this by contacting each organisation that provides you with care.



# Have you heard of SIDeR?

Somerset Integrated Digital e-Record



Write to us: FAO Digital Team, NHS Somerset Clinical Commissioning Group,  
Freepost RRKL-XKSC-ACSG, Yeovil, Somerset, BA22 8HR or  
email: [somccg.digitalteam@nhs.net](mailto:somccg.digitalteam@nhs.net)

Telephone us: 08000 851067



@SomCCGIMT and [www.somersetccg.nhs.uk](http://www.somersetccg.nhs.uk)

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**NHS**  
Somerset



## SIDeR is a safe way for health and social care staff to access your medical information from one place.



This makes it easier and quicker for care professionals, to access the right information at the right time to provide you with the right care. You will not have to repeat your past medical information to each doctor or carer that you see and will have more time to talk about what is important to you.

### What is SIDeR?

SIDeR holds information about you such as:



### Who will be able to see my record?

Only health and social care staff directly dealing with your care will see your record. These may include the following staff groups:

- Hospital Doctors
- Nurses
- Social Workers
- Mental Health Practitioners
- GPs
- Safeguarding Officers
- Occupational Therapists
- Physiotherapists
- Health Visitors

### Who is involved in SIDeR?

The Somerset Integrated Digital e-Record programme is a county-wide partnership of health and social care organisations including all Somerset GP Practices. Below are the organisations who have signed up so far:

