

Somerset Integrated Digital e-Record (SIDeR)

NHS

Somerset

Clinical Commissioning Group



Listening to local people
Shaping health services in Somerset

April 2021 – SIDeR – Somerset Integrated Digital e-Record – All your health information in one place

We asked our Somerset Citizens' Panel Members about their understand and knowledge of information sharing and SIDeR.

We received feedback from 48 Citizen's Panel members.

The feedback was analysed from an information governance (IG) and engagement point of view. The findings were presented at the IG Working Group, involving information governance representatives from across Somerset health and care services. They were also presented at the Digital Delivery Board, who are a decision-making group attended by chief information officers from key stakeholders across Somerset.

Both groups discussed the findings, as well as other forms of communication and engagement that could be undertaken to promote the SIDeR programme.

How has the feedback been used?

- Via the Information Governance Working Group they will check proposed enhancements to organisational privacy notices are in place
- The Working Group will also look at methods of linking messages on the programme with existing communications that patients receive such as appointment letters etc, perhaps via the inclusion of a short leaflet, linked to web based materials
- The programme will also use the feedback from the survey as a key resource in steering the programme going forward and will consider further engagement via such routes in the future