

Somerset Integrated Digital e-Record (SIDeR+) FAQs

Who is responsible for the SIDeR+ Programme?

SIDeR+ is an Integrated Care System (ICS) programme. The Programme team is embedded in NHS Somerset Integrated Care Board but it is a co-led initiative across all ICS stakeholders.

Who is Black Pear?

Black Pear is the SIDeR+ technology partner

What is the SIDeR+?

The Somerset Shared Care Record. This is a view only summary of records held about a patient by key Somerset providers.

What providers is SIDeR+ linked to?

The following organisations are linked to provide information to SIDeR+:

- Somerset NHS FT (Musgrove Park and Yeovil Hospitals, Community and Mental Health services)
- St Margaret's Hospice
- Somerset Council (Adult Social Care, Children's education and social care and Public Health Nursing)
- 61 out of 62 GP Practices (West Coker Surgery is not currently connected)
- The Blackdown Practice in Devon

What information is available in SIDeR+?

The current data items are: demographics, key alerts, medication, allergies, problems, encounters and procedures, free text from the GP system, contacts and Shared Forms/ Core Care Plans. In the GP detailed record view, blood pressure and test and imaging results can also be seen as well as smoking status.

Documents held in the GP system are also available on SIDeR from April 2024. A guide to functionality and nuances when accessing or downloading these documents to can be found [here](#).

When is it appropriate to use SIDeR+?

The SIDeR+ programme is intended to improve individual direct patient care. It should only be accessed when you need to provide a patient with care, not for any other reason.

Please contact the NHS Somerset Digital team at somicb.sider@nhs.net if you have any feedback regarding the SIDeR+ Programme or any further queries you'd like answered.

Together we share

Do I need to ask for patient consent to access their record?

Under GDPR, you do not need gain consent from the patient to access their information for direct care purposes. It is, however, good practice to inform the patient you are looking at their shared record.

Why is a limited amount of information available on SIDeR+?

The information available has been carefully considered by our Digital Clinical Leadership and Oversight Group to ensure that the SIDeR+ is safe and easy to navigate and provides key information that is useful to a wide range of health and care staff. SIDeR+ will continue to grow and if there's anything you would like to see on there, please contact us via the email at the end of this document.

Are all alerts recorded about a patient available on SIDeR+?

No, as there are so many alerts recorded on provider systems and it could cause 'alert fatigue', where it is difficult for people to quickly see what alerts are most important to know. The alerts available in SIDeR+ have been deemed the most crucial to know about a patient for emergency care providers.

Who do I contact if I don't know how to access SIDeR+?

Contact your IT Service Desk in the first instance to ensure you have the correct access set up. If you are a GP practice user, please contact support@blackpear.com.

Who do I contact if I have technical issues with SIDeR+?

As above.

Is there training available?

There is a SIDeR+ Learning Package on your organisational Learning Management System and a pdf version is also available.

What are the Shared Forms/ Care Plans?

There are a suite of shared forms/ care plans on SIDeR+ – further details on each one below. Unlike the rest of the information on SIDeR+, they can be viewed, edited or created by SIDeR+ stakeholders to create a version of the truth for the patient and all the providers involved in their care.

What is the TEP, resus decision and palliative care Form?

This form was historically the Electronic Palliative and Care Coordination System. EPaCCS is an Electronic Palliative Care Co-ordination System (EPaCCS) that enables the recording and sharing of patient's care preferences and key details about their care at the end of life such as resus decision.

This Form is being used to record Treatment Escalation Plan (TEP) decisions as an interim before a full electronic TEP is rolled out.

Please contact the NHS Somerset Digital team at somicb.sider@nhs.net if you have any feedback regarding the SIDeR+ Programme or any further queries you'd like answered.

In addition to the aforementioned organisations, Dorothy House Hospice, and the out of hours service are also able to access this form.

As the majority of main health and care organisations have electronic access to EPaCCS, it is being recommended that Treatment Escalation Plan (TEP) and resus decisions be recorded on here for patients for non-End of Life patients as well to ensure that this important information is shared.

What is the ACP?

Advanced Care Plan. Marie Curie have been commissioned by NHS Somerset to discuss ACPs with appropriate Somerset patients and complete the form for other organisations to view or update.

What is Open Mental Health/ the Community Mental Health Service?

This service is run by Somerset NHS FT and used to be called the Community Mental Health Service. There are three Open Mental Health service forms hosted on SIDeR+:

- First contact form for Open MH incl Adult MH services (used for referral to MH)
- DIALOG+ (a patient's MH care plan)
- Update Form (to inform the GP practice regarding the patient's treatment and if any actions are required)

What is a Basic Note?

It is a way of GPs communication a patient's needs with the Out of Hours or NHS 111 service.

What is the CAF?

The Comprehensive Assessment Form is based on the National Geriatric Assessment. Further information can be found here:



CAF Information
Document - SIDeR (00

Are Shared Forms/ Care Plans linked with other clinical systems?

Demographic and medication fields for all Forms are auto populated from the person's GP record. A PDF copy of all Shared Forms (except for DIALOG+) are also automatically sent back to GP record in EMIS. A PDF copy of DIALOG+ is sent back to the mental health service RiO system.

Please contact the NHS Somerset Digital team at somicb.sider@nhs.net if you have any feedback regarding the SIDeR+ Programme or any further queries you'd like answered.

Is information retained in SIDeR+?

The only information stored in SIDeR+ is the Shared Forms. The information in the SSCR from each organisation is pulled in real time and displayed. Once the user closes the record, all that is left is an audit of who accessed it and when.

Will SIDeR+ be linking up with other shared care records across the country?

Yes, we are working closely with regional and national teams to join up the shared care records across the Southwest in the first instance. This is dependent on funding and technical viability. We do however, link to The Blackdown Practice in Devon and are working to link a number of Dorset GP practices through as well.

Is the STEP on SIDeR+?

No, the Somerset Treatment Escalation Plan is not currently hosted on SIDeR+ although there are plans to make it electronic in summer 2024.