



SELF-CARE QUICK GUIDE



The following conditions are either self-limiting or suitable for self-care so a prescription should not routinely be offered in primary care.

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Aches & Pains	Acne - Mild	Athletes foot	Burns & Scalds –	<u>Conjunctivitis -</u>
			<u>Minor</u>	<u>Allergic</u>
Conjunctivitis –	Cold, Cough &	Cold sores of the lip –	Constipation –	Cradle Cap
<u>Bacterial</u>	Congestion	Infrequent	short term	
Cystitis – Mild	<u>Dandruff</u>	<u>Dental caries –</u>	<u>Dermatitis – Contact</u>	<u>Diarrhoea – Non-</u>
		Prevention	Mild	Serious adults
Dry eyes/ Sore tired	Dry Skin – Mild	<u>Earwax</u>	Fungal skin/ Fungal	<u>Haemorrhoids</u>
<u>eyes</u>			<u>nail</u>	
Hayfever/ Seasonal	<u>Head Lice</u>	<u>IBS</u>	Indigestion &	Infant Colic
Rhinitis			<u>Heartburn</u>	
Insect Bites and	Migraine –	Mouth Ulcers	Nappy Rash	<u>Probiotics</u>
<u>Stings</u>	<u>Infrequent</u>			
Ringworm	Sore Throat – Acute	<u>Sun Burn</u>	Sun Protection	Sweating
Teething/ Mild	<u>Threadworm</u>	Thrush – Oral	Thrush - Vaginal	<u>Travel Sickness</u>
<u>Toothache</u>				
Vitamins & Minerals	Warts and Verrucae			

Products for these conditions are readily available and can be sold for self-care of minor ailments **EXCEPT** when a patient would not be able to purchase over-the-counter (OTC) due to product license restrictions e.g. for reasons of age or indication.

A prescription should be offered to patients who are affected by license restrictions.

Common OTC preparations with licensing restrictions are listed with details below. This is **NOT** a definitive list but a general guide.

While signposting for OTC products, please emphasise the value of buying a generic over a brand whenever possible, as the generic is usually much cheaper.

Refer to BNF or Stockleys for relevant drug interactions.

Pharmacy First Service

Some people may benefit from a community pharmacist consultation under the Pharmacy First Service, for example those who have tried self-care but are still experiencing symptoms. Referrals into Pharmacy First can be made from the patient's EMIS record using the 'EMIS local services' button. Referrals can be made for minor illness and for 7 clinical conditions which may require medicines to be supplied via a patient group direction (PGD) by the pharmacist.

NHS England » Community Pharmacy advanced service specification: NHS Pharmacy First Service

Further information for general practice is available from <u>Community Pharmacy England</u> and via <u>Pharmacies - NHS Somerset ICB</u>





General Sales List (GSL) medicines – Can be sold by retailers, supermarkets, and community pharmacies.

Pharmacy License (P) medicines – Can only be sold under the supervision of a pharmacist.

To search this PDF press Ctrl+F, type a key word and press enter.

For additional guidance:

NHS England consultation- <u>Conditions for which over the counter items should not routinely be</u> <u>prescribed in primary care</u>

NHS Somerset formulary options: NHS Somerset Prescribing Formulary

NHS Somerset ICB prescribing and medicines management:

NHS Somerset Prescribing and Medicines Management

For additional resources:

NHS England- Prescribing of over the counter medicines is changing

		ancy, children and lactation Medications may not be licenced to sell OTC ir	
·	•	ean they are not safe. Manufacturer licences may vary despite containing t	
_		source to use but use the formulary and specialist links for detailed inform	
		arin & other anticoagulants, should be reviewed by their prescriber or pha	
Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Aches & Pains –		able GSL, appropriate for self-care.	_
Minor	Aspirin 300mg	GSL: Can't be sold if:	GSL
Minor	(Anadin®Original)	Child under 16 years old	
conditions	325mg / tablet	 Had a bad reaction to aspirin, ibuprofen or other NSAIDS 	
associated	Caffeine PhEur	Asthmatic	
with pain,	15mg/tablet	Haemophilia or blood clotting disorder	
discomfort,	Generic available	 Stomach ulcer, perforation or bleeding (Past or Present) 	
and fever, e.g.		Gout (Past or Present)	
aches and		 Pregnancy or breastfeeding for pain. NB- See <u>NHS Somerset</u> 	
sprains,		for low dose aspirin information.	
headache,		Talk to clinician if taking any other medicines or, if:	
period pain,		Kidney, liver or heart problems	
back pain		Dehydrated	
Dack pairi		High blood pressure	
		Overactive thyroid	
		Connective tissue disease	
		 Anaemic or lack of glucose 6-phosphate dehydrogenase 	
		Elderly or frailty	
	Topical Diclofenac	GSL: Can't be sold if:	GSL
	gel (1.16% and	Child under 14 years old	
	2.32% gel)	 Using for >7 days without consulting a clinician 	
		Asthmatic	
	(Voltarol® Joint and	 Using on broken, damaged, diseased or infected skin 	
	Back Pain Relief Gel	Stomach ulcer or an ulcer in the intestine (past or present)	
	Motusol® Max	Had a bad reaction to aspirin, ibuprofen or other NSAIDS	
	2.32% w/w gel)	Taking aspirin, or other NSAIDS	
		Excessive exposure to sunlight	
		P: Can't be sold if:	
		 Using for >14 days without consulting a clinician 	
		Same criteria as GSL	
		Caution GSL/ P:	
		Pregnancy- contraindicated in last trimester (only use in 1st)	
		and 2nd trimesters under medical supervision for the shortest	
		duration possible)	
		Breastfeeding – use on advice of GP or pharmacist, avoid on	
		the breast to avoid ingestion by licking or contact with baby.	





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
	Topical Ibuprofen	GSL/P: Can't be sold if:	GSL / P
	Gel (5% and 10%)	Under 12 years old	depending
	(Ibuleve®)	Asthmatic or Allergic rhinitis or urticaria (hives)	on
	Generic available	Had a bad reaction to aspirin, ibuprofen or other NSAIDS	indication.
		On broken / infected / inflamed skin.	
		Eczema	
		Excessive exposure to sunlight	
		Stomach ulcer, perforation or bleeding (Past or Present) Taking aspiring or other NS AIDS	
		Taking aspirin, or other NSAIDS	
		Kidney Problems This is a facility of the second sec	
		Taking medicines for high blood pressure, or to thin the blood	
		Pregnancy- contraindicated in last trimester (only use in 1st	
		and 2nd trimesters under medical supervision for the shortest	
		duration possible)	
		Breastfeeding – use on advice of GP or pharmacist, avoid on	
		the breast to avoid ingestion by licking or contact with baby.	001 / 5
	Ibuprofen 200mg,	GSL/P: Can't be sold if:	GSL / P
	400mg	Child under 12 years old	depending
	capsules/tablets	Stomach ulcer, perforation or bleeding (Past or Present)	on pack
	oral-	Asthmatic or Allergic rhinitis or urticarial (hives)	size
	Except Suspension	Had a bad reaction to aspirin, ibuprofen or other NSAIDS	
	for children	Severe heart, kidney or liver failure	
	(Nurofen®)	Class IV heart failure	
	Generic available	Connective tissue disease	
		Avoid use in chickenpox (varicella)	
		Long-term indication	
		Pregnancy- contraindicated in last trimester of pregnancy (only)	
		use in 1st and 2nd trimesters under medical supervision for	
		the shortest duration possible)	
		Not to be used if taking:	
		 Aspirin (daily dose above 75mg), or other NSAIDS 	
		 Medicines to treat high blood pressure 	
		Medicines to thin the blood	
		Water tablets (diuretics)	
		Corticosteroids, lithium, methotrexate, zidovudine	
		Quinolone antibiotics	
		Medicines for depression (including SSRIs)	
		Ciclosporin or tacrolimus	
		Mifepristone in the last 12 days	
Aches & Pains –	Ibuprofen	GSL/P: Can't be sold if:	GSL/P
Minor	Suspension for	See above- Ibuprofen Oral (except age)	depending
(Continued)	children 100mg/5ml	Children under three months and weighing less than 5kg	on pack
	(Anadin [®] Ibuprofen,	(Calprofen®, Nurofen®, some brands may vary)	size
	Nurofen® for	Children under 12 years (Anadin® Ibuprofen, Cuprofen®)	
	children)	Fructose allergy	
	Generic available	Avoid use in chickenpox (varicella)	
		Severe renal or hepatic impairment	
		Class IV heart failure	
		Talk to clinician if:	
		 Using for >24 hours for babies aged 3-6 months 	
		Using for >3 days for children over 6 months	
		Bowel Problems	
		Dehydrated	
	1	- Deliyaratea	





Paracetamol Suspension for children 120mg/Sml (Calpol® Infant) Generic available Pructose intolerance Taking other medications Talk to clinician if: Using for >2 doses in babies between 2-3 months old - for treatment of pain or fever Using for >2 days in babies between 2-3 months old - for relief of fever after vaccinations Using for >2 days in babies between 2-3 months old - for relief of fever after vaccinations Using for >3 days in children between 3 months - 6 years Long term conditions requiring regular pain relief Severe renal or severe hepatic impairment (medical advice needed) Use with caution in patients with glutathione depletion due to metabolic deficiencies Fructose intolerance (Calpol® suspensions) Use with caution if on a low sodium diet due to high sodium content of sachet Paracetamol Suspension for children 250mg/Sml (Calpol® SIX Plus) Generic available Generic available Taking other medications Use with caution in patients with glutathione depletion due to metabolic deficiencies Tructose intolerance Taking other medications Use with caution in patients with glutathione depletion due to metabolic deficiencies Use with caution if on a low sodium diet due to high sodium content of sachet Severe renal or severe hepatic impairment (medical advice needed) Talk to clinician if: Severe renal or severe hepatic impairment (medical advice needed) Talk to clinician if: Using for >3 days Uarious options available GSL/P, appropriate for self-care. See Dermatology - NHS Somerset ICB for more information. Pregnancy (only use if clearly needed), breastfeeding (caution)	Condition	Drug/ brands		GSL/P
(Calpol® SIX Plus) Generic available Pructose intolerance Taking other medications Use with caution in patients with glutathione depletion due to metabolic deficiencies Use with caution if on a low sodium diet due to high sodium content of sachet Severe renal or severe hepatic impairment (medical advice needed) Talk to clinician if: Using for >3 days Uarious options available GSL/P, appropriate for self-care. See Dermatology - NHS Somerset ICB for more information. Pregnancy (only use if clearly needed), breastfeeding (caution) Various options available GSL, appropriate for self-care. Clotrimazole (Canesten® Dual Action 1% Cream) Generic available Clotrimazole with Hydrocortisone (Canesten HC®) P: Can't be sold if: Using for >7 days Using on face, eyes or mucous membranes Skin is broken Child under 10 years old Any other skin problems such as cold sores, acne, herpes, chicken pox, or shingles On large areas of body, under dressings, or baby's nappies On the anal or genital area To treat ringworm		Paracetamol Suspension for children 120mg/5ml (Calpol® Infant) Generic available Paracetamol Suspension for	GSL/P: Can't be sold if: For a baby under 2 months old For a baby between 2-3 months old, under 4kg OR born before 37 weeks Kidney or liver problems Fructose intolerance Taking other medications Talk to clinician if: Using for >2 doses in babies between 2-3 months old - for treatment of pain or fever Using for >2 days in babies between 2-3 months old - for relief of fever after vaccinations Using for >3 days in children between 3 months - 6 years Long term conditions requiring regular pain relief Severe renal or severe hepatic impairment (medical advice needed) Use with caution in patients with glutathione depletion due to metabolic deficiencies Fructose intolerance (Calpol® suspensions) Use with caution if on a low sodium diet due to high sodium content of sachet GSL/P: Can't be sold if: Child under 6 years old	GSL/P GSL/P
Using for >3 days Cone - Mild		children 250mg/5ml (Calpol® SIX Plus)	 Kidney or liver problems Fructose intolerance Taking other medications Use with caution in patients with glutathione depletion due to metabolic deficiencies Use with caution if on a low sodium diet due to high sodium content of sachet Severe renal or severe hepatic impairment (medical advice needed) 	
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Various options available GSL, appropriate for self-care. Clotrimazole (Canesten® Dual Action 1% Cream) Generic available	Acne - Mild	•	ble GSL/P, appropriate for self-care. See <u>Dermatology - NHS Somerset ICB</u>	for more
 Hydrocortisone (Canesten HC®) Using for >7 days Using on face, eyes or mucous membranes Skin is broken Child under 10 years old Any other skin problems such as cold sores, acne, herpes, chicken pox, or shingles On large areas of body, under dressings, or baby's nappies On the anal or genital area To treat ringworm 	Athletes foot	Clotrimazole (Canesten® Dual Action 1% Cream)	P: Talk to the clinician if:	-
Miconazole 2% GSL: Can't be sold if: GSL		Clotrimazole with Hydrocortisone	 Using for >7 days Using on face, eyes or mucous membranes Skin is broken Child under 10 years old Any other skin problems such as cold sores, acne, herpes, chicken pox, or shingles On large areas of body, under dressings, or baby's nappies On the anal or genital area 	P
		Miconazole 2%	GSL: Can't be sold if:	GSL





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
	(Daktarin Cream /	Skin is broken	Р
	Powder / Aktiv®	Hair or Nail infection	
	0.16% Spray	Talk to clinician if:	
	Powder)	Pregnancy and breastfeeding – use with caution	
		Taking anticoagulants NB- see <u>BNF Interactions</u>	
Athletes foot	Miconazole with	P: Can't be sold if:	Р
(Continued)	Hydrocortisone	Child under 10 years old	
	(Daktacort ®	Using for >7 days	
	hydrocortisone	Using on face, eyes or mucous membranes	
	cream)	Skin is broken	
		Any other skin problems such as cold sores, acne, herpes,	
		chicken pox, or shingles	
		On large areas of body, under dressings, or baby's nappies	
		On the anal or genital area	
		To treat ringworm Taking participants (a properties) NR and RNE leaders time.	
		Taking anticoagulants (e.g. warfarin) NB- see <u>BNF Interactions</u>	
	Torbinofine 40/	Pregnancy CCL/P: Con/t be cold if:	CCI
	Terbinafine 1%	GSL/P: Can't be sold if:	GSL
	(Lamisil® AT cream, Once solution)	Child under 16 years old (Lamisil Once can't be sold if under	
	Once solution)	18)	
		Using for >14 days without consulting a clinician	
		Using on face	
		 Pregnancy, breastfeeding 	
			<u> </u>
Burns & Scalds -	-	ble GSL, appropriate for self-care.	·
Burns & Scalds - Minor	However, more seriou	us burns always require professional medical attention.	l boom on laws
·	However, more seriou Burns requiring hospit	ble GSL, appropriate for self-care. Is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical	_
·	However, more seriou Burns requiring hospit or deep burns; burns	bible GSL, appropriate for self-care. us burns always require professional medical attention. tal A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet,	_
Minor	However, more seriou Burns requiring hospit or deep burns; burns genitals that cause bli	ible GSL, appropriate for self-care. Is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters.	_
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Minor Conjunctivitis Conjunctivitis - Allergic	However, more seriou Burns requiring hospit or deep burns; burns genitals that cause bli Simple conjunctivitis i Minor Ailments Service Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief)	ible GSL, appropriate for self-care. Its burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Its self-limiting and will clear up on its own without the need for treatment. Its Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome	legs or
Minor Conjunctivitis Conjunctivitis - Allergic Conjunctivitis -	However, more seriou Burns requiring hospit or deep burns; burns genitals that cause bli Simple conjunctivitis i Minor Ailments Servic Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief) Generic available	is burns always require professional medical attention. tal A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. It is Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blistimple conjunctivitis in Minor Ailments Service. Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief) Generic available Chloramphenicol 0.5% eye drops 1% eye ointment	isble GSL, appropriate for self-care. It is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. It is self-limiting and will clear up on its own without the need for treatment. It is Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if:	GSL/P
Conjunctivitis Conjunctivitis Allergic Conjunctivitis – Bacterial Most bacterial	However, more seriou Burns requiring hospit or deep burns; burns genitals that cause bli Simple conjunctivitis i Minor Ailments Servic Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief) Generic available Chloramphenicol 0.5% eye drops 1% eye ointment (Brolene® Antibiotic	is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. It is self-limiting and will clear up on its own without the need for treatment. It is e Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old	GSL/P
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Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause bli Simple conjunctivitis in Minor Ailments Service Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief) Generic available Chloramphenicol 0.5% eye drops 1% eye ointment (Brolene® Antibiotic 0.5% eye drops, Optrex® Infected	is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. Italian Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. Itel Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood	GSL/P
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Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	is burns always require professional medical attention. tal A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. s self-limiting and will clear up on its own without the need for treatment. The Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Ital self-limiting and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without the need for treatment. Ital experimental and will clear up on its own without Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	ible GSL, appropriate for self-care. Is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. Iter Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding Talk to clinician if: Using other eye drops	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	is ble GSL, appropriate for self-care. It is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. It is self-limiting and will clear up on its own without the need for treatment. It is experient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding Talk to clinician if: Using other eye drops Eye surgery in last 6 months	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	ble GSL, appropriate for self-care. Is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. Ite Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding Talk to clinician if: Using other eye drops Eye surgery in last 6 months Eyesight affected or sensitive to bright lights	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause blisting in the serious simple conjunctivitis in the serious in the serious sodium and the serious constant of the serious sodium and the ser	is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Ital See Falimiting and will clear up on its own without the need for treatment. Itel Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding Talk to clinician if: Using other eye drops Eye surgery in last 6 months Eyesight affected or sensitive to bright lights Pain in eye, eye looks unusual or swollen	GSL/P
Conjunctivitis Conjunctivitis Conjunctivitis Allergic Conjunctivitis Bacterial Most bacterial conjunctivitis is self-limiting so first line treatment is	However, more serious Burns requiring hospit or deep burns; burns a genitals that cause bli Simple conjunctivitis in Minor Ailments Service Sodium Cromoglicate 2% eye drops (Opticrom® Hayfever Relief) Generic available Chloramphenicol 0.5% eye drops 1% eye ointment (Brolene® Antibiotic 0.5% eye drops, Optrex® Infected eye drops) Generic available	ble GSL, appropriate for self-care. Is burns always require professional medical attention. Ital A&E treatment include but are not limited to: all chemical and electrical that cause white or charred skin; and burns on the face, hands, arms, feet, sters. Is self-limiting and will clear up on its own without the need for treatment. Ite Patient Group Directions (PGDs) — Community Pharmacy Somerset GSL: Can't be sold if: Child under 6 years old Using contact lenses Dry eye syndrome Pregnancy, breastfeeding — use with caution P: Can't be sold if: Child under 2 years old Using for >5 days without consulting a clinician Blood or bone marrow problems Those with a known personal or family history of blood dyscrasias including aplastic anaemia Using contact lenses Pregnancy, breastfeeding Talk to clinician if: Using other eye drops Eye surgery in last 6 months Eyesight affected or sensitive to bright lights	GSL/P





		arin & other anticoagulants, should be reviewed by their prescriber or phar	
Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Colds and	Pseudoephedrine	P: Can't be sold if:	Р
Coughs & nasal	hydrochloride 60mg	Child under 12 years old	
<u>Congestion</u>	(Sudafed®)	High blood pressure	
		Heart disease	
		Diabetic	
		Taking MAOIs	
		Avoid use in cardiovascular disease, hypertension, diabetes,	
		hyperthyroidism, phaeochromocytoma, closed-angle	
		glaucoma, severe renal impairment, concomitant	
		sympathomimetic decongestants, betablockers or monoamine	
		oxidase inhibitors (MAOIs), or within 14 days of stopping MAOI	
		treatment	
		Use with caution/avoid (depending on the brand) in patients	
		with hyperexcitability, urination difficulty, prostatic	
		enlargement, severe hepatic impairment, occlusive vascular	
		disease, asthma. Other preparations may differ depending on	
		the combination product	
		Pregnancy	
		Breastfeeding- AVOID all oral decongestants.	
		Talk to clinician if taking any other medicines or, if:	
		Kidney or liver problems	
		Overactive thyroid	
		Glaucoma	
		Prostate problems	
Colds and	Xylometazoline 0.1%	GSL: Can't be sold if:	GSL
Coughs & nasal	nasal drops	Child under 12 years old	USL
Congestion -	(Otrivine® Adult)	trans-sphenoidal hypophysectomy or surgery exposing the	
Short term	(Otrivine Addit)	dura mater	
Short term		Narrow-angle glaucoma	
		Rhinitis sicca or atrophic rhinitis.	
		hypertension, cardiovascular disease, hyperthyroidism,	
		diabetes mellitus or tri and tetra-cyclic antidepressant	
		treatment	
		People with phaeochromocytoma or prostatic hypertrophy or	
		receiving monoamine oxidase inhibitors (MAOI) treatment or	
		who have received them in the last two weeks.	
		 Pregnant Use only on the advice of a doctor whilst breastfeeding. 	
		,	
		<u>Decongestants and Breastfeeding - The Breastfeeding Network</u> Decongestant nasal sprays containing xylometazoline,	
		oxymetazoline are effective in relieving nasal congestion but do not	
		produce wakefulness nor reduce milk supply. They are safe and	
		effective but should not be used long term (more than 7 days).	
		First-line treatment inhale steam frequently.	
Cold sores of	Cold sores are self-lim	iting and will clear up on their own without the need for treatment.	
the lips and face	Cold Soles are sell-lilli	and will dear up on their own without the need for treatment.	
- Infrequent	Aciclovir 5% cream	GSL: Can't be sold if:	GSL
= 4 = -1.6	(Zovirax®, Virasorb®,	Immunocompromised patient	552
	Pinewood Cold Sore	Only for face and lips, not on mucous membranes	
	Cream)	Not for the treatment of genital herpes or ocular herpes	
	Generic available		
	i Generic avaliable		
	Generic available	infections Talk to clinician if:	
	Generic available	Talk to clinician if: Cold sore still present after 10 days of treatment	





Condition	Drug/ brands	arin & other anticoagulants, should be reviewed by their prescriber or phar OTC restrictions (not exhaustive)	GSL/P
		Pregnancy- aciclovir is acceptable when <u>pregnant</u> . See <u>NICE</u>	
		CKS, it's important to avoid herpes infection of the newborn.	
Constipation –	Various options availa	able GSL, appropriate for self-care.	
For the short-			1
term relief of	Bisacodyl 5mg	GSL: Can't be sold if:	GSL/P
occasional	tablets	Child under 18 years old	depending
constipation	(Dulcolax® G/R	 Using at the same time as other laxatives 	on pack
Adults	Tablets	Intestinal obstruction	size
(Infrequent)	Bisalax®, Sovolax®)	Appendicitis	
		Inflammatory bowel disease	
		Patients with ileus	
		 Severe abdominal pain with nausea and vomiting 	
		Severe dehydration	
		Galactose intolerance, the Lapp lactase deficiency or glucose-	
		galactose malabsorption, fructose intolerance or sucrase-	
		isomaltase insufficiency	
		Talk to clinician if:	
		 Using for >5 days 	
		 Suffering from heart rhythm problems 	
		 Pregnancy – use alternative e.g. a compatible osmotic laxative 	
		 breastfeeding use on medical advice 	
		Talk to clinician if taking:	
		 Corticosteroids 	
		Water tablets (Diuretics)	
		Antacids	
	Bisacodyl	P: Can't be sold if:	Р
	(Dulcolax® 10mg	Child under 12 years old	
	Suppositories)	Using at the same time as other laxatives	
		Intestinal obstruction	
		Appendicitis	
		Inflammatory bowel disease	
		Severe abdominal pain with nausea and vomiting	
		Severe dehydration	
		Anal fissures or ulcerative colitis	
		Talk to clinician if:	
		Using for >5 days	
		Suffering from heart rhythm problems	
		Talk to your pharmacist or doctor before using if you are	
		pregnant, planning to become pregnant, use alternative e.g. a	
		compatible osmotic laxative	
		breast-feeding- use on medical advice	
		breast-feeding- use on medical advice Talk to clinician if taking:	
		 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids 	
		 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) 	
		 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids 	
		 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines 	
	Docusate Sodium	 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines GSL: Can't be sold if: 	GSL
	(DulcoEase® 100mg	 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines GSL: Can't be sold if: Child under 18 years old 	GSL
		 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines GSL: Can't be sold if: Child under 18 years old Using at the same time as other laxatives 	GSL
	(DulcoEase® 100mg	 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines GSL: Can't be sold if: Child under 18 years old Using at the same time as other laxatives Fructose intolerance 	GSL
	(DulcoEase® 100mg	 breast-feeding- use on medical advice Talk to clinician if taking: Corticosteroids Water tablets (Diuretics) Antacids Other laxative medicines GSL: Can't be sold if: Child under 18 years old Using at the same time as other laxatives 	GSL





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Contaction	Drug/ Stuttus	Nausea and vomiting	CSE/ I
		- wadaca and vorniding	
C	Lastrila C. L	D. Coult be cold if	D
Constipation -	Lactulose Solution	P: Can't be sold if:	P
Infrequent	(Duphalac®)	Suffering from galactosaemia	
	Generic available	Intestinal obstruction or subocclusive syndromes	
Adults		Inflammatory bowel disease	
(Continued)		Stomach perforation	
		Abdominal pain of unknown origin	
		Galactosaemia	
		Talk to clinician if:	
		Using for >14 days	
		Child under 14 years old	
		Suffering from gastro-cardiac syndrome	
		Lactose intolerant	
		Diabetic	
		NB. NICE Cochrane QP review in June 2010 concluded that polyethylene	
		glycol (macrogol) should be used in preference to lactulose for chronic	
		constipation. Using polyethylene glycol in preference to lactulose is	
		likely to improve the quality of patient care by reducing the use of a less	
		effective treatment.	001
	Senna Tablets 7.5mg	GSL: Can't be sold if:	GSL
	Adult	Child under 18 years old	
	(Senokot®)	Using for >7 days	
	Generic available	 Using at the same time as other laxatives 	
		Intestinal obstruction	
		Appendicitis	
		 Inflammatory bowel disease 	
		Abdominal pain of unknown origin	
		Severe dehydration	
		Severe dehydration with water and electrolyte depletion	
		Pregnancy- use alternative e.g. a compatible osmotic laxative	
		Talk to clinician if:	
		No bowel movement after three days of taking	
		The symptoms persist or worsen during use	
		Laxatives are needed every day (Long-term use)	
		Suffering from kidney problems	
		Suffering from heart rhythm problems Suffering from faceal impaction, undiagnosed acute or	
		Suffering from faecal impaction, undiagnosed acute or participant abdominal pain payage or comiting.	
		persistent abdominal pain, nausea or vomiting	
		Breastfeeding	
		• Corticosteroids	
		Water tablets (Diuretics)	
		Liquorice root	
Constipation -	Senna Syrup	GSL/P: Can't be sold if:	GSL / P
For the short-	7.5mg/5ml	Child under 12 years old	
term relief of	(Senokot®	Using for >7 days	
occasional	7.5mg/5ml Syrup 12	Using other laxative agents	
constipation	Years Plus)	Intestinal obstruction	
Adults		Appendicitis	
(Continued)		Inflammatory bowel disease	
·		Abdominal pain of unknown origin	
	1	Severe dehydration	





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
		Fructose intolerance	
		 Pregnancy- use alternative e.g. a compatible osmotic laxative 	
		Talk to clinician if:	
		 No bowel movement after three days of taking 	
		 The symptoms persist or worsen during use 	
		 Laxatives are needed every day (Long-term use) 	
		Suffering from kidney problems	
		 Suffering from heart rhythm problems 	
		 Suffering from faecal impaction, undiagnosed acute or 	
		persistent abdominal pain, nausea or vomiting	
		Breastfeeding	
		Talk to clinician if taking:	
		 Corticosteroids 	
		Water tablets (Diuretics)	
		Liquorice root	
	Senna Max Strength	GSL: Can't be sold if:	GSL / P
	Tablets	Child under 18 years old	
	(Senokot® Max	Using for >7 days	
	Strength 15mg	 Using at the same time as other laxatives 	
	tablets)	Intestinal obstruction	
	Generic available	Appendicitis	
		 Inflammatory bowel disease 	
		Abdominal pain of unknown origin	
		Severe dehydration with water and electrolyte depletion	
		 Pregnancy use alternative e.g. a compatible osmotic laxative 	
		Talk to clinician if:	
		 No bowel movement after three days of taking 	
		 The symptoms persist or worsen during use 	
		 Laxatives are needed every day (Long-term use) 	
		Suffering from kidney problems	
		 Suffering from heart rhythm problems 	
		 Suffering from faecal impaction, undiagnosed acute or 	
		persistent abdominal pain, nausea or vomiting	
		Breastfeeding	
		Talk to clinician if taking:	
		 Corticosteroids 	
		Water tablets (Diuretics)	
		Liquorice root	
Cradle Cap	-	ting and will clear up on its own without the need for treatment ${\hbox{\tt EXCEPT}}$ if	it is causing
(Seborrhoeic	distress to the infant a		
dermatitis-	Various options availa	ble GSL.	
infants)			
<u>Cystitis</u> – Mild		iting and will clear up on its own without the need for treatment.	
(Uncomplicated	Various options availa		
lower urinary	Signpost for symptom	s in pregnancy	
tract infection in			
women)	N/ 1 11 11		
<u>Dandruff</u>	various options availa	ble GSL / P, appropriate for self-care.	
Dental caries	Various options availa	ble GSL, appropriate for self-care.	
(dental decay) – Prevention	Prescription only med	icines need to be re-directed to the dentist to prescribe	
	Various options availa	ble GSL, appropriate for self-care.	
	apart a partition a variation	and the North Harden and a service and a ser	





		OTC restrictions (not exhaustive)	
	Drug/ prands	OTC restrictions (not exhaustive)	USL/P
Dermatitis – Contact Mild irritant Diarrhoea – Non-Serious	Loperamide	GSL/P: Can't be sold if: Child under 10 years of age Child under 3 years of age (Eurax®) Exudative, ulcerated, broken or inflamed skin Buccal mucosa, face, scalp, in and around the eyes, and anogenital region Untreated bacterial, viral, tuberculous or fungal infections Using for >7 days Pregnancy, breastfeeding- some brands exclude from licence for sale, some brands are licenced for use under guidance of their pharmacist or clinician. OTC licences do not include use on chest or nipple while breastfeeding- talk to a clinician.	GSL/P GSL/P
	(Imodium®) Generic available	diarrhoea. Don't take for >24 hours. Can't be sold if: Child under 12 years old Child under 18 years old (To treat diagnosed IBS- Not for >14 days) Irritable bowel syndrome (IBS) that has not been diagnosed by a doctor Severe diarrhoea after antibiotics Flare up of inflammatory bowel condition Constipated or swollen stomach Acute Dysentery When inhibition of peristalsis is to be avoided Galactose intolerance, the Lapp lactase deficiency or glucosegalactose malabsorption Talk to clinician if taking any other medicines or, if: Liver or renal disease Diarrhoea for >48 hours Recently travelled abroad Pregnant or breastfeeding (breastfeeding can continue while unwell.)	Depending on pack size
Diarrhoea &/or vomiting – Non- Serious	Oral rehydration solutions / sachets (Dioralyte®) Generic available	GSL/P: Adults, children and infants up to the age of 1 years for the treatment of fluid and electrolyte loss associated with acute diarrhoea. Don't take for >24-48 hours) Can't be sold if: (without clinician input and at the discretion of the pharmacist) Chronic or persistent diarrhoea. Liver or kidney disease Diabetes Phenylketonuria On low potassium or sodium diets With an intestinal obstruction Talk to clinician if taking any other medicines or, if: Under 2 years of age- guidance for how much to give is needed from GP or pharmacist. For babies 3-12 months freshly boiled cooled water must be used to make up as per instructions. See NHS- Dehydration for RED flags. Continue to breastfeed as usual, if formula fed continue as usual, do not water down the	GSL / P





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Condition	Drug/ branus	mix. Important to note, the patient information leaflet	USL/ F
		contradicts NHS guidance on dehydration.	
		Allergic (hypersensitive) to glucose, sodium chloride,	
		potassium chloride and disodium hydrogen citrate or any of	
		the other ingredients	
		Pharmacist or clinician to advise:	
		During pregnancy and lactation. This includes if planning to get	
Day avea/Sava	Mariana antiqua anaila	pregnant or think you might be pregnant.	
Dry eyes/ Sore		ble GSL, appropriate for self-care. ling with carbomer (check individual brands), also see Carmellose sodium -	NUIC
<u>tired eyes</u> – Mild			
IVIIIG		enses (check individual brands, consider the expiry date of regular eye dro e preparations have a longer shelf life once open, or single unit doses)	p dispensers
Dry Skin – Mild		ble GSL, appropriate for self-care. See <u>Dermatology</u> - NHS Somerset ICB for	nationt
Dry Skill – Ivilia	· ·	lueous cream is not recommended for use.	patient
Day and naveitie		ence bath and shower emollients may offer little or no benefit. Bath and sh	· Outor
Dry and pruritic skin conditions		·	lower
	emollients are non-for		
(Bath and shower		care should not initiate bath and shower preparations for any new patient prescribe bath and shower preparations and substitute with "leave-on" en	
			ioments.
emollients)		ot routinely be prescribed in primary care: policy guidance Updated 2023 use bath and/or shower emollients a variety are available to buy over the	counter
	-		counter
	such as Aveeno, E45 a		harmasu
		ver Emollient and Dermol 600® Bath Emollient can only be bought from a pricrobial action, should be reserved for use during infections.	таттасу,
Famuay		_	n (c)
<u>Earwax</u>		ble GSL, appropriate for self-care. GSL (olive oil) P (all other ear drops/ spra	iys)
Francial de la	Amorolfine nail	ra-indicated in perforated ear drum.	CCL / D
Fungal skin/		GSL / P: Can't be sold if:	GSL / P
Fungal nail	lacquer	>2 nails are affected Italians the infection is an the unusual half annides of the nail.	
	(Curanail ®5%) Generic available	Unless the infection is on the upper half or sides of the nail	
	Generic available	Under 18 years old	
		Diabetic	
		Weak immune system	
		Poor circulation in hands and feet	
		Nail severely damaged or infected	
		Pregnancy and/or lactation	
	Clotrimazole	P: Talk to clinician if:	Р
	(Canesten® 1%	 Symptoms do not improve within 7 days 	
	Cream)		
	Generic available	(0	
	Miconazole with	(See <u>athletes' foot</u>)	P
	Hydrocortisone		
	(Daktacort HC®		
11	Cream)		1
<u>Haemorrhoids</u>	· ·	y cases are self-limiting and will clear up on their own without the need for	treatment.
	Talk to a pharmacist o		
		severe symptoms	
		ng or blood in stools	
		reastfeeding – see - <u>Pregnancy, breastfeeding and fertility while using hydr</u>	<u>ocortisone</u>
		his CSL / P	
Haufarra'	Various options availa	·	
Hayfever/	-	ble GSL, appropriate for self-care.	duance
<u>Seasonal</u>		due to have an allergy test- usually will need to be stopped a few days in a	uvance-
Rhinitis	follow medical advice.		CCI / D
Mild to	Acrivastine 8mg	GSL/P: Can't be sold if:	GSL/ P
moderate hay	capsule	Child under 12 years old	





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
fever/allergic	(Benadryl® Allergy	Adult over 65 years old	depending
rhinitis	Relief)	Kidney problems	on pack
	Generic available	• Epilepsy	sizes
		Porphyria	
		 Pregnancy, breastfeeding (alternatives may be preferred, see – 	
		(Acrivastine NHS)	
		Galactose intolerance, the Lapp lactase deficiency or glucose-	
		galactose malabsorption	
	Acrivastine with	P: Can't be sold if:	Р
	Pseudoephedrine	Child under 12 years old	
	hydrochloride	Adult over 65 years old	
	(Benadryl® allergy	High blood pressure	
	relief plus caps)	Heart disease	
		Diabetic	
		Taking MAOIs	
		• Epilepsy	
		Porphyria	
		Talk to clinician if taking any other medicines or, if:	
		Kidney or liver problems	
		Overactive thyroid	
		Glaucoma Prostate problems	
		Prostate problems Do not use in programmy or breastfooding (all oral)	
		 Do not use in pregnancy or breastfeeding (all oral decongestants should be avoided.) Other antihistamines would 	
		be suitable.	
	Beclomethasone	GSL: Can't be sold if:	GSL:P:
	0.05% nasal spray	Under 18 years old	
	(Beconase®	Using for >1 month without consulting a clinician	depending
	Hayfever)	Nasal infection/ulcers or recently had surgery on nose	on pack
	Generic available	P: Can't be sold if:	sizes
		 Using for >3 months without consulting a clinician 	
		Same criteria as GSL	
		Caution with renal impairment, history of glaucoma, nose	
		infection, sinus trouble, recent surgery or injury to nose, ulcers	
		in nose, using or recently used other corticosteroid medicines	
		Speak to pharmacist or doctor if:	
		Taking other steroids, or some medicines to treat HIV	
		Pregnancy, breastfeeding – see - <u>Pregnancy, breastfeeding and</u> fortility as his position beat a second as a	
		fertility while using beclometasone nasal spray - NHS	
	Budesonide nasal	P: Can't be sold if:	GSL: N/A
	spray (Ronacort®)	Under 18 years old United for a 2 group the suit bout apposition a plinicipal	Р
	(Benacort®)	Using for >3 months without consulting a clinician Talk to pharmacist or clinician if:	
		Talk to pharmacist or clinician if:	
		Symptoms persist after 2 weeks of treatmentTaking steroids	
		Infections of the airways, nasal passages or sinuses	
		 Have/ have been exposed to someone with tuberculosis, 	
		chicken pox or measles	
		Severe/ frequent nose bleeds, recent nose ulcers/ injury/	
	1		
		surgery	
		 surgery Diagnosed with glaucoma, cataracts or eye infection 	
		 Diagnosed with glaucoma, cataracts or eye infection Diabetic 	





		arin & other anticoagulants, should be reviewed by their prescriber or pha	
Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
		 Taking other medicines, including treatment for fungal infections, clarithromycin, HIV treatment, oestrogens in the combined contraceptive pill, or other steroids. Pregnancy and breastfeeding see - Pregnancy, breastfeeding and fertility while using budesonide nasal spray - NHS 	
Hayfever/	Cetirizine oral 10mg	GSL/P: Can't be sold if:	GSL / P
<u>Seasonal</u>	tablets formulation -	Child under 6 years old (Zirtek Allergy)- use liquid	USE/ I
Rhinitis (Continued)	except Solution. (Benadryl® Allergy One A Day/ Zirtek®) Generic available	 Child under 12 years old (Benadryl Allergy One A Day)- use liquid Talk to pharmacist or clinician if: Epileptic Kidney problems Difficulty passing urine Pregnancy, breastfeeding –see <u>Cetirizine - NHS</u> 	Depending on pack sizes
	Cetirizine 1mg/ml	GSL: Can't be sold if:	GSL:
	Oral Solution (Benadryl® Allergy Children's) Generic available	 Child under 6 years old Talk to pharmacist or clinician if: Epileptic Kidney problems Difficulty passing urine Pregnancy or breastfeeding see Cetirizine - NHS P: Can't be sold if: Child under 2 years old Same criteria as GSL 	P:
	Chlorphenamine oral 4mg tablets — Except Syrup (Piriton®) Generic available	P: Can't be sold if:	GSL: N/A P
	Chlorphenamine 2mg/5ml Syrup (Piriton®) Generic available	P: Can't be sold if: Child under 1 year old Suffering from alcoholism	P





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Condition	Diag bialius	Fructose intolerance, glucose-galactose malabsorption or	332/1
		sucrose-isomaltase insufficiency	
		Talk to clinician if:	
		Taking other antihistamines, phenytoin, MAOIs (current or	
		within last 14 days), hypnotics, anxiolytics	
		Epileptic	
		Has glaucoma	
		Enlarged prostate	
		Severe hypertension or heart disease	
		Bronchitis, bronchiectasis or asthma-do not use during an	
		asthma attack	
		Liver or kidney problems	
		Diabetic	
		Overactive thyroid	
		Difficulty passing urine	
		Porphyria	
		Bowel obstruction	
		Pregnancy or breastfeeding- see <u>Chlorphenamine - NHS</u>	
	Fexofenadine	GSL: Can't be sold if:	GSL
	120mg tablets	Children under 12 years	33L
	(Allevia® 120mg)	 Should only be used on the advice of a doctor in the elderly, 	
	(/ 112714 1201118)	renally or hepatically impaired patients, and those with a	
		history of or ongoing cardiovascular disease	
	Fluticasone nasal	GSL: Can't be sold if:	GSL/P: 60
	spray	Under 18 years old	sprays
	(Pirinase®)	 Using for >1 month without consulting a clinician 	эргиуз
	Generic available	Nasal infection/ulcers or recently had surgery on nose	
		P: Can't be sold if:	
		Using for >3 months without consulting a clinician	
		Same criteria as GSL	
		Speak to pharmacist or doctor if:	
		Taking other medicines including other steroids, those for	
		fungal infections or for HIV	
		Recent nasal trauma, injury, or surgery	
		May be used on the advice of doctor in pregnancy or breast	
		feeding.	
Hayfever/	Loratadine oral –	GSL: Can't be sold if:	GSL: 30
<u>Seasonal</u>	Except Solution	Child under 6 years old or body weight less than 30kg	P: >30
Rhinitis	(Clarityn® Allergy)	Talk to clinician if:	1.750
Continued)	Generic available	Liver problems	
- January	Jenerie available	Pregnancy, breastfeeding see- Loratadine - NHS (www.nhs.uk)	
		P: Can't be sold if:	
		Child under 2 years old or a body weight less than 30kg	
		Same criteria as GSL	
		Same Citteria as USL	
	Loratadine Solution	GSL/P: Can't be sold if:	GSL
	1mg/ml	Child under 2 years old	P
	(Clarityn® Allergy)	Talk to clinician if:	
	Generic available	Liver problems	
		Pregnancy or breastfeeding (not licenced to sell but considered	
		compatible see <u>Loratadine - NHS (www.nhs.uk)</u>	
	Triamcinolone nasal	GSL: Can't be sold if:	GSL
	spray	 Under 18 years old 	





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
layfever/ easonal	Sodium cromoglicate 2% eye	 Using for >3 months without consulting a clinician Nasal infection Taking medicines for HIV Talk to clinician if: Symptoms worsen or do not improve within 7 days of treatment Taking steroids (any route) Severe/ frequent nose bleeds, recent nose ulcers/ injury/ surgery Cataracts or glaucoma Pregnancy- do not use except on the advice of a doctor Breastfeeding- acceptable on the advice of a doctor, but an alternative may be preferred (fluticasone or beclometasone) Triamcinolone - Drugs and Lactation Database (LactMed®) - NCBI Bookshelf (nih.gov) Some brands are not licensed for children under 6 years (Allercrom®) 	
Rhinitis (Continued)	drops Allercrom® • Aspire Hayfever Relief • Catacrom® preservative free single dose • Librachrom® • Opticrom® • Optrex® Hayfever Relief Generic available	 Continuous treatment for more than 14 days (Allercrom®), or more than 3 months in other brands/ generics. Pregnancy- talk to your doctor Breastfeeding – considered compatible, on advice of pharmacist or doctor Caution with dry eye syndrome Do not use with soft contact lenses, remove other types of contact lenses before instilling drops, use glasses during the course of treatment. 	
Head Lice	Various options availa Medicated treatments Various conditioner /	ble GSL, appropriate for self-care. s can be used from 6 months of age. Headlice combs for wet combing are available. ent (as opposed to wet combing) is only recommended in exceptional circu	ımstances.
IBS	Hyoscine butylbromide 10mg (Buscopan®)	GSL: Buscopan IBS Relief® - Do not take: • Unless have medically confirmed IBS • See 'Buscopan cramps®' (below) P: Buscopan Cramps®- Do not take if: • Child under 12 years old • Heart, liver or kidney problems • Blood in stools • 40 years old or over and IBS symptoms have changed • Nausea or vomiting • Severe constipation • Fever • Recently travelled abroad • Tired and look pale • Difficulty passing urine • glaucoma (an eye problem) • 'myasthenia gravis' (a very rare muscle weakness problem) • suspected or confirmed blockage of the bowel • enlarged bowel (megacolon) • pregnant, likely to get pregnant, or are breastfeeding • Speak to pharmacist or doctor if taking any other medicines.	GSL P





Condition	Drug/ brands	arin & other anticoagulants, should be reviewed by their prescriber or p OTC restrictions (not exhaustive)	GSL/P
	Mebeverine	P: Can't be sold if:	P
	(Colofac IBS® 135mg	Under 18 years old	
	tablets, IBS Relief	1	
	tablets, ibs Kellel		
		Kidney or liver problems	
		Blood in stools	
		 40 years old or over and IBS symptoms have changed 	
		Nausea or vomiting	
		Severe constipation	
		• Fever	
		Recently travelled abroad	
		<u> </u>	
		Tired and look pale Siff it.	
		Difficulty passing urine	
		Breast-feeding.	
		Talk to clinician if:	
		 You have liver or kidney problems 	
		 Pregnancy, or planning pregnancy 	
IBS (Continued)	Peppermint	GSL: Can't be sold if:	GSL
	Capsules	Child under 15 years old	
	(Colpermin® IBS	Allergic to peanuts or soya	
	Relief)	Talk to clinician if:	
	Relicity		
		First presentation of these symptoms, to confirm IBS	
		40 years old or over, some time since the last attack, or	
		symptoms have changed	
		Blood in stools	
		Nausea or vomiting	
		 Loss of appetite or weight 	
		Severe constipation	
		Fever	
		Recently travelled abroad	
		Tired and look pale	
		Difficulty passing urine	
		Abnormal vaginal bleeding or discharge	
		 New symptoms, worsening of the condition or failure to 	
		improve over two weeks	
		 Pregnancy or planning a pregnancy or possibly pregnant. 	
		Breastfeeding- risk of reduction of supply, consider	
		alternatives.	
Indigestion &	Various ontions availa	ible GSL, appropriate for self-care.	
Heartburn -	i si i dad diperorio divaria	22-7 2-18-18-18-18-18-18-18-18-18-18-18-18-18-	
Remedies for	Bismuth	P: Can't be sold if:	GSL:N/A
occasional use	Subsalicylate	Under 16 years old	P: 24 or
occasional use	(Pepto-Bismol®)	·	480ml
	(Pepto-bisilior)	Allergic to Aspirin or salicylates	4601111
		Symptoms are severe or persist for >2 days	
		Not to be used if taking:	
		Aspirin	
		Talk to clinician if suffering from/ receiving treatment for:	
		Thinning the blood (Anticoagulants e.g. Warfarin)	
		Diabetes	
			1
		• Gout	
		GoutTetracycline antibiotics	CCL
	Esomeprazole 20mg	GoutTetracycline antibioticsGSL: Can't be sold if:	GSL
	Esomeprazole 20mg (Nexium Control®, Guardium®)	GoutTetracycline antibiotics	GSL





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
	_	Allergic to PPIs	
		Taking Nelfinavir	
		Patients with rare hereditary problems of galactose	
		intolerance, total lactase deficiency or glucose-galactose	
		malabsorption	
		Talk to clinician if taking any other medicines or, if:	
		Stomach ulcer or surgery in past	
		Severe kidney or liver problems	
		Unexplained weight loss	
		Over 55 with new or changed reflux symptoms	
		Been taking reflux/heartburn treatment for >4 weeks	
		Pregnancy and breast feeding	001
	Omeprazole	GSL: Can't be sold if:	GSL
	10mg/20mg -	Under 18 years old	
	(Pyrocalm Control	Using for >14 days	
	20mg g/r tablets)	Allergic to PPIs This was IS: The property of the prope	
		Taking Nelfinavir Patients with your based the result to record the second to th	
		Patients with rare hereditary problems of galactose intologous total legters of finings on shapes and attack	
		intolerance, total lactase deficiency or glucose-galactose malabsorption	
		Talk to clinician if taking any other medicines or, if:	
		Stomach ulcer or surgery in past	
		Severe kidney or liver problems	
		Unexplained weight loss	
		Over 55 with new or changed reflux symptoms	
		Been taking reflux/heartburn treatment for >4 weeks	
		Pregnancy or breastfeeding- acceptable for use under the	
		advice of doctor	
Indigestion &	Pantoprazole 20mg	P: Can't be sold if:	Р
Heartburn -		Under 18 years old	
Remedies for		 Using for >4 weeks without consulting a clinician 	
occasional use		Taking Atazanavir	
(Continued)		Talk to clinician if taking any other medicines or, if:	
		Stomach ulcer or surgery in past	
		Severe kidney or liver problems	
		Unexplained weight loss	
		Over 55 with new or changed reflux symptoms	
		Been taking reflux/heartburn treatment for >4 weeks	
		Pregnancy	
Infant Calls	Infant Callada IC II	Breastfeeding This and will also we as its own without the good for treatment.	
Infant Colic		iting and will clear up on its own without the need for treatment.	
	Various options availa	ole GSL. De tried; there is limited evidence for the effectiveness of these treatmen	tc
	=	nptoms may benefit from a feeding assessment and/ or support from HV	
Insect Bites and		ble GSL / P, appropriate for self-care.	
Stings	· ·	include Antihistamine creams or tablets, Pain killers and Hydrocortisone	cream (see
	Dermatitis).		(
Delaying		day or travel, POM available from private or online clinic/ pharmacy.	
menstruation			
during holidays	Not for NHS prescribin	ng	
/ postponing			
<u>menstruation</u>		ble GSL, appropriate for self-care.	





Condition	Drug/ brands	arin & other anticoagulants, should be reviewed by their prescriber or phar OTC restrictions (not exhaustive)	GSL/P
Migraine -	Buclizine	P: Can't be sold if:	GSL:N/A
Infrequent	hydrochloride/	Child under 12 years old	P:24
mirequent	codeine phosphate/	Migraine hasn't been diagnosed	1.24
	paracetamol	Taking for >3 days	
	(Migraleve® Pink)		
	(iviigraleve i liik)		
		Paediatric patients undergone tonsillectomy or adenoidectomy for Obstructive Slave Agree of Conductors	
		for Obstructive Sleep Apnoea Syndrome	
		Head injury, intracranial pressure is increased	
		Acute respiratory depression	
		Obstructive bowel disorders	
		At risk of paralytic ileus	
		Talk to clinician if taking any other medicines or, if:	
		Kidney and liver problems	
		Prostatic hypertrophy and urinary retention	
		Susceptible to angle-closure glaucoma	
		 Patient has CYP2D6 ultra-rapid metabolisers 	
		Convulsive disorders	
		Decreased respiratory reserve, bronchial asthma, pulmonary	
		oedema or obstructive airway disease	
		Codeine is not compatible with breastfeeding, use an	
		alternative opioid/ pain relief.	
		Pregnant	
Migraine -	Sumatriptan	P: Can't be sold if:	Р
Infrequent	(Imigran®)	Under 18 years old	
(Continued)	Generic available	Over 65 years old	
		Using prophylactically	
		Cardiac arrhythmias, heart disease or suffered heart attack	
		Had stroke or TIA / mini-stroke	
		Hypertension	
		Kidney or liver problems	
		History of seizures	
		To treat Hemiplegic/ Basilar/ Ophthalmoplegic migraine	
		Not to be used if taking:	
		Ergotamine or derivatives of ergotamine	
		MAOIs current or within the last 2 weeks	
		Any 5-HT1 receptor agonist (triptan)	
		Ally 5 In Ereceptor agomst (triptan)	
Migraine –	Prochlorperazine	P: Can't be sold if:	Р
Infrequent	maleate,	Under 18 years old	
(Continued)	(Buccastem M®)	Impaired liver function	
(55.11.11.10.1)	tablets 3mg	Existing blood dyscrasias	
	tubicts sing		
		Epilepsy Parkinson's disease	
		prostatic hypertrophy Negrow and glaveome	
		Narrow angle glaucoma	
		pregnancy, breastfeeding Tally to disjoin if talking any other modicines on if:	
		Talk to clinician if taking any other medicines or, if:	
		if there is a personal or family history of blood clots; risk	
		factors for a blood clot or stroke (high blood pressure, high	
		cholesterol level, diabetes, smoking)	
Mouth Ulcers		cholesterol level, diabetes, smoking) maximum of two days treatment ble GSL, appropriate for self-care.	





•	Medication requests for patients on warfarin & other anticoagulants, should be reviewed by their prescriber or pharmacist.				
Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P		
Nappy Rash (Simple/ uncomplicated)		ble GSL, appropriate for self-care.			
<u>Probiotics</u>	treatment or preventing Probiotic preparations should not be prescrible Various options availant Babies receiving any beautiful preventions.	fficient clinical evidence to support the prescribing of probiotics within the on of diarrhoea of any cause. It are no longer listed in Part XV (Borderline Substances) in the Drug Tariff at the one of an NHS prescription as an ACBS. The GSL. The one of a management of the control of the con	nd so		
<u>Ringworm</u>	Treatment of ringworm is appropriate for self-care EXCEPT in patients with Lymphoedema or history of lower limb cellulitis. Various options available GSL / P.				
Sore Throat - Acute		s self-limiting and will clear up on its own without the need for treatment.			
	Benzydamine (Difflam® 0.15% Spray) Generic available	P: Can't be sold if: No age restriction for the oral spray, child under 6 years dosing is according to weight, use on advice of doctor in children under 2 years, take caution in babies and children when feeding. Had a bad reaction to aspirin, ibuprofen or other NSAIDS Caution in patients with asthma Talk to clinician if: Previously or currently suffer with bronchial asthma Pregnancy Breastfeeding, very little absorbed, considered compatible	P		
	Benzydamine (Difflam® 0.15% Sore Throat Rinse)	P: Can't be sold if:	P		
	Benzydamine Throat lozenges (Difflam® 3mg Lozenges)	P: Can't be sold if:	P		
Sun Burn due to excessive sun exposure		ble GSL, appropriate for self-care.	1		
Sun Protection Sweating -	ACBS approved indica	ble GSL, appropriate for self-care. tion of photo-dermatoses (i.e., where skin protection should be prescribed ble P, appropriate for self-care.)		
Sweating – Excessive (Hyperhidrosis)	various options avalld	ole i , appropriate for self-care.			





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Teething/ Mild Toothache	Various options availa	ble GSL / P, appropriate for self-care.	
<u>Threadworms</u>	Mebendazole 100mg tablets (Ovex®) Generic available Miconazole 2% oral	P: Can't be sold if:	P
	gel (Daktarin® oral gel)	 Child under 4 months old or whose swallowing reflex is not yet sufficiently developed- oral thrush is uncommon in babies- refer to HV or infant feeding support for feeding assessment if diagnosis unclear- otherwise, GP referral would be appropriate. Caution in infants who are pre-term or have slow neuromuscular development, do not use for first five to six months of life Liver problems Not to be used if taking (see BNF- interactions): Warfarin Simvastatin Midazolam Mizolastine Pimozide Quinidine Coadministration of drugs metabolised by CYP3A4 e.g. astemizole, cisapride, dofetilide, mizolastine, pimozide, quinidine, sertindole, terfenadine, ergot alkaloids, HMG-CoA reductase inhibiotors, triazolam Breastfeeding – acceptable to sell, but not suitable for use on the nipple Talk to the clinician if receiving treatment for: Thinning the blood (Anticoagulants e.g. Warfarin) HIV Cancer Cardiovascular disease (i.e. calcium channel blockers, cilostazol, disopyramide, sildenafil) Autoimmune disorders Diabetes with sulphonylureas (i.e. glibenclamide) Central nervous system condition with phenytoin, carbamazepine, buspirone, alfentanil, alprazolam, reboxetine Infection with rifabutin Erectile dysfunction with sildenafil Inflammatory disorder with methylprednisolone Pregnancy – speak to doctor or pharmacist before selling for use. 	
<u>Thrush</u> – Vaginal	Clotrimazole (Canesten® 2%) Generic available	GSL/P: Can't be sold if: Irregular or abnormal vaginal bleeding Sores, ulcers or blisters on vagina or vulva Lower abdominal pain	GSL: Only available in combi





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
		 Nausea or vomiting Fever or chills Diarrhoea Difficulty passing urine Foul smelling vaginal discharge >2 infections of thrush in the last 6 months Patient or partner have had a STD Aged under 16 or over 60 Unsure if thrush or first time having these symptoms 	P: Various Preps available
		Can be sold for use while pregnant if under the direction of doctor or midwife.	
Travel Sickness	Cinnarizine 15mg tablets (Stugeron ®15) Generic available	P: Can't be sold if:	P
	Hyoscine Hydrobromide 150mcg tablets (Joy-rides® Chewable 150mcg, Kwells Kids 150mcg Kwells 300mcg tablets)	P: Can't be sold if: Child under 3 years old (Joyrides®) Child under 4 years old (Kwells Kids) Glaucoma Pregnancy unless on the guidance of their doctor due to no suitable alternative Paralytic ileus, pyloric stenosis, prostatic enlargement Myasthenia gravis Talk to pharmacist or clinician if suffering from: Epilepsy — use with caution, increased seizure frequency possible Breastfeeding-compatible see NHS hyoscine- pregnancy and breastfeeding Taking other anticholinergic medications	P
Vitamins &	Should not be prescri	l bed as dietary supplements or as a general "pick-me-up", and these prepa	arations
<u>Minerals</u>	should not be routined Various options availated self-care daily supplemented and children (if supplemented formula is switched to information. If sexually folic acid. Share informations://www.badgern	y prescribed in primary care due to limited evidence of clinical effectivenes ble GSL. See Vitamin D - NHS (www.nhs.uk)- Most people should take Vitament including those at risk of vitamin D deficiency, in pregnancy, breastfeet mented with more than 500ml of infant formula, no additional vitamin D row's milk/ suitable alternative- see Infant Feeding - NHS Somerset ICB for y active without use of contraception, people of childbearing potential should nation about booking in as early as possible viametes. NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning, booking in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB for information pregnancy planning in decitation - NHS Somerset ICB fo	ss. min D as a eding, babies needed until or more ould also take





Condition	Drug/ brands	OTC restrictions (not exhaustive)	GSL/P
Warts &	Various options availa	ole GSL, appropriate for self-care.	
<u>Verrucae</u>	Facial and genital wart	s should not be treated over the counter.	